

**STATE OF MISSOURI**  
**EMERGENCY MANAGEMENT AGENCY**



**RESOURCE GUIDE-REVISED**  
**APRIL 2003**

# TAB 1

## (FORWARD)

## FORWARD

Originally the State of Missouri compiled the AFlood Resource Guide® for the Great Flood of 1993. Users of the AFlood Recovery Resource Guide® recognized the great value of such a document and suggested applying it to all disasters. With the help of the Private Industry Council (PIC), who assigned a PIC temporary worker to the project, the State Emergency Management Agency (SEMA) rewrote the AFlood Recovery Resource Guide® as a guide for all disasters. For more information, or to change, add, delete, etc., listings and contacts, please contact the SEMA Statewide Volunteer Coordinator at 573-526-9132.

# TAB 2

## (INSTRUCTIONS)

## **DIRECTIONS FOR USING THE ADisaster Resource Guide®**

The ADisaster Resource Guide® has five separate sections. They are as follows:  
Forward

- !      Directions
- !      Table of Content
- !      State Agencies
- !      Missouri Voluntary Organizations Active in Disaster (MOVOAD)

This document is in loose leaf format with three ring binder holes. Sheets with large print are inserted in the appropriate locations to indicate where to insert tabs.

The ADisaster Resource Guide® has two main sections each with lists of agencies. The first section is a listing of state government related agencies and the second section is a listing of the Missouri Voluntary Organizations Active in Disaster (MOVOAD).

The people listed are points of contact for information about their respective agencies. Names and phone numbers are not for distribution to disaster victims unless so indicated in writing.

This document is not for use by disaster victims.

The ADisaster Resource Guide® is intended as a resource for agencies helping disaster victims. Individual agencies must establish appropriate contact and referral protocols before referring disaster victims.

SEMA will annually update The ADisaster Resource Guide®. For more information or to change, add or delete listings, please contact the SEMA Statewide Volunteer Coordinator at 573-526-9132.

# **TAB 3**

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# TAB 4

(PUBLIC/STATE AGENCIES)

OFFICE OF ADMINISTRATION

Truman Building, RM 580

P.O. Box 809

Jefferson City, MO 65102

573-751-7271

Surplus Property  
Program:

The Division of Purchasing and Materials Management is responsible for the administration of the Federal Surplus Property Program. The Programs allows eligible entities to purchase and/or obtain federal surplus property. Special consideration is given to those entities involved in disasters

573-751-3415

DEPARTMENT OF AGRICULTURE  
1616 Missouri Boulevard  
Jefferson City MO 65101  
314-751-3359 1-800-735-2966 (TT/TDD)

DEAD ANIMAL DISPOSAL:	<p>The Division of Animal Health provides information on acceptable methods of disposal of dead animals.</p> <p>1-800-347-1178/1-800-735-2966 (TT/TDD)</p>
FUEL STORAGE AND SCALE SERVICES:	<p>Fuel storage, fuel dispensing, or scale systems which have been damaged will need a complete assessment of the damage and appropriate action by a qualified agency. The Division of Weights and Measures can provide the names of Aregistered@ petroleum, propane, and scale service agencies statewide. The Division also has a staff of qualified field inspectors to provide assistance.</p> <p>ABOVEGROUND PETROLEUM STORAGE TANKS, PUMPS AND DISPENSERS, PROPANE TANKS AND SYSTEMS: Missouri Department of Agriculture Weights and Measures Division Petroleum/Propane Program 573-751-4278</p> <p>ST. LOUIS STAGE II QUESTIONS: Missouri Department of Natural Resources St. Louis Regional Office 314-822-0101</p> <p>FUEL QUALITY Missouri Department of Agriculture Weights and Measures Division Fuel Quality Program 573-751-2922</p>

<p><b>Department of Agriculture (Continued)</b></p> <p>FUEL STORAGE AND SCALE SERVICES:</p>	<p>SCALES Missouri Department of Agriculture Weights and Measures Division Scale Inspection Program 573-751-5639</p> <p>ABOVEGROUND PETROLEUM STORAGE TANKS - FEDERAL REQUIREMENTS United States Environmental Protection Agency (EPA) 913-551-5000</p> <p>UNDERGROUND STORAGE TANKS Missouri Department of Natural Resources Water Pollution Control Program 573-751-1300</p> <p>LEAKING UNDERGROUND STORAGE TANKS Missouri Department of Natural Resources Water Pollution Control Program 573-526-3315</p>
<p>GRAIN INSPECTION SERVICES:</p>	<p>The Department of Agriculture will provide prompt grading and identification of grain at reduced rates to facilitate quick storage or sale.</p> <p>573-751-5515</p>
<p>HAY HOTLINE:</p>	<p>Information will be provided to link forage suppliers with those needing livestock feed.</p> <p>1-800-877-4429</p>
<p>MEAT AND POULTRY HOTLINE:</p>	<p>The USDA will provide information on food use in the event of a power failure as well as other practical advice on the safe storage and use of meat and poultry.</p> <p>1-800-535-4555.</p>

**ATTORNEY GENERAL**  
Supreme Court Building  
Washington & High Streets, P.O. Box 899  
Jefferson City MO 65102  
573-751-3321

**CONSUMER FRAUD REPORTING:**

A toll-free number is available in the Attorney General's Office for reporting consumer complaints, checking on charities, and receiving general consumer information.

1-800-392-8222  
[www.moago.org](http://www.moago.org)

**DEPARTMENT OF CONSERVATION**

2901 West Truman Boulevard  
P.O. Box 180  
Jefferson City, MO 65102-0180  
573-751-4115 1800-735-2966 (TDD)

<b>EMERGENCY OPERATIONS:</b>	<p>The Administrative Services Division in the Central Office of the Department is responsible for coordinating disaster assistance. During a disaster, assistance is available through contact with SEMA and information is available through the general headquarters or through any local department employee.</p> <p>573-751-4115</p>
<b>RESOURCES:</b>	<p>The Department has approximately 1600 employees, including 200 law enforcement officers. It maintains the state's largest two-way radio repeater system, with more than 125 repeaters and 1600 programmable radios. Other resources include three fixed wing aircraft, one helicopter, 1300 road vehicles, most with four wheel drive, motorboats, ATV's, and heavy farm and construction equipment including dozers, motor graders, dump trucks, lowboys, etc.</p> <p>The Department maintains staff, equipment and expertise to fight wildfires but not structural fires, and expertise in areas such as structural engineering, earth and building construction, low-level flying, communications, etc.</p>

## DEPARTMENT OF CORRECTIONS

Division of Adult Institutions  
2729 Plaza Drive, P.O. Box 236  
Jefferson City, MO 65102  
573-751-2389 573-751-4099 (Fax)

### SERVICES/RESOURCES

The Missouri Department of Corrections would respond to disaster relief on an assistance support role basis as outlined by SEMA. A major factor regarding the Department's response would be to what extent facilities would be affected by the disaster event.

Besides manpower resources, the Department could provide vehicles and equipment consisting of vans, trucks, trailers, refrigerated units, buses, etc. Generators (2) on trailers, lighting equipment, cutting equipment, etc., would be available.

In 1998, the Department purchased a custom state of the art, stainless, mobile field kitchen capable of preparing thousands of meals daily. This unit would be available. In a serious event, the Department could provide temporary bed space for jail facilities affected by a disaster. The DOC also has a state of art mobile command post equipped with Radios (SEMA) Police, Corrections, Fire etc. Fax, computers, etc.

The Missouri Department of Corrections currently operates a total of 21 Adult Correctional facilities located throughout Missouri. The offender population is 27,987.

Staff consists of approximately 10,099 custody and support personnel. The Department of Corrections headquarters is located at 2729 Plaza Drive, Jefferson City, MO.

573-526-6526

### Contacts

Mark S. Schreiber  
Asst to Div. Director

George A. Lombardi  
Director, D.A.I.

573-526-6543



## **DEPARTMENT OF ECONOMIC DEVELOPMENT**

680 Truman Building

P.O. Box 1157

Jefferson City MO 65102

573-751-3946 1-800-735-2966 (TT/TDD)

<b>BUSINESS DEVELOPMENT:</b>	<p>Missouri employers affected by physical or economic damage may contact the Department staff for information about state, federal, and local programs to assist in recovery.</p> <p><b>HOTLINE</b> 1-800-523-1434 Southwest Region 417-888-4001 Southeast Region 573-624-9950 Northwest Region 816-359-5960 Northeast Region 660-269-8801 Jefferson City 573-751-9045 Kansas City 816-889-2900 St. Louis 314-340-6823</p>
<b>COMMUNITY DEVELOPMENT BLOCK GRANTS:</b> (Grants and loans for water systems, waste water treatment systems, and housing projects.)	<p>Funds are available to local governments for emergency for water, sewer and housing projects.</p> <p>Community Programs Section 301 W. High Street, Room 770 P.O. Box 118 Jefferson City MO 65102 573-751-4146</p>
<b>HOUSING ASSISTANCE:</b>	<p>The Missouri Housing Development Commission may have available disaster home loans, rental assistance payments, and home improvement loans.</p> <p>3435 Broadway Kansas City MO 64111 816-759-6600</p>

**DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**

205 Jefferson Street  
Jefferson City, MO 65101  
573-751-4446

<b>DELAYED SCHOOL OPENING:</b>	<p>The Commissioner of Education is authorized to reduce the number of hours of pupil attendance in the event of damage to or destruction of a school.</p> <p>573-751-7754 573-751-4426</p>
<b>DAMAGED SCHOOL FACILITIES:</b>	<p>The Department of Elementary and Secondary Education does not have funds to repair/replace facilities nor to replace damaged furniture, equipment, or supplies. Assistance for repair and replacement may be available through SEMA.</p> <p>573-751-9571</p> <p>Federal Impact Aid may provide assistance for lost revenue or increased operating costs. Contact the Impact Aid Section of the U.S. Department of Education.</p> <p>204-401-0053</p>
<b>LOSS OF PUPIL ATTENDANCE:</b>	<p>Disaster affected school districts with a loss of pupil attendance will not be at risk of losing state aid.</p> <p>573-751-0357</p>
<b>TRANSPORTATION OF DISPLACED STUDENTS:</b>	<p>Disaster affected school districts will be allowed longer than normal pupil transportation routes in order for students to attend school in their home district.</p> <p>573-751-2626</p>

**DEPARTMENT OF HEALTH AND SENIOR SERVICES**

920 Wildwood Drive

Jefferson City, MO 65101

573-751-6001 1-800-735-2966 (TT/TDD)

DENTAL SERVICES:	<p>Mobile Dental units are available for use in counties where emergency dental assistance is needed.</p> <p>A disaster dental identification team is available.</p> <p>573-751-6247</p>
DISEASE SURVEILLANCE:	<p>A special surveillance of disaster related illnesses and injuries will be conducted through emergency rooms and shelters. Consultation and disease prevention information will be provided to local health departments, other agencies, and the public upon request.</p> <p>573-751-6113</p>
DRINKING WATER: (PRIVATE WELLS)	<p>Additional supplies of potable water will be identified. Consultation and information about the safety and toxicology of chemicals will also be provided. Testing of private wells will be conducted.</p> <p>573-751-6102 1-800-392-7245</p>
ENVIRONMENTAL SANITATION:	<p>Department of Health staff assist local health departments and other agencies in disaster related environmental issues such as food safety, drinking water and sewage issues, aflatoxin issues (wet grain), disaster feeding sites, shelters with and without food, and coordination of sanitarian placement and response.</p> <p>573-751-6090</p>
IMMUNIZATIONS:	<p>Tetanus vaccinations and basic health services are provided through local health offices.</p> <p>573-751-6133</p>

NUTRITION INFORMATION:	<p>Information regarding alternate foods and food storage for those without refrigeration and cooking facilities will be made available for distribution at the disaster relief centers.</p> <p>573-751-6195</p>
RADIOLOGICAL HEALTH:	<p>Responds to all radiation emergencies and coordinates emergency response activities with the State Emergency Management Agency and the Department of Natural Resources. Monitors conditions, performs radiological dose assessment, and makes protective action recommendations at fixed nuclear facilities.</p> <p>573-751-6083</p>
STATE PUBLIC HEALTH LAB:	<p>Maintains availability of critical public health laboratory services.</p> <p>573-751-7233</p>
VETERINARY PUBLIC HEALTH: (MOSQUITO CONTROL)	<p>Provides consultation and information about mosquito control and other vectors.</p> <p>573-751-6136</p>
WIC FOOD SERVICES:	<p>The department's Supplemental Nutrition Program for Women, Infants, and Children (WIC) has adjusted rules and regulations for participants: (1) Recipients may now go to any county for services. (2) Restrictions have been removed to allow 8-ounce ready-to-feed formula which does not require water for preparation. (3) Clients are given multiple vouchers to go to the store as frequently as necessary. (4) Vouchers may be mailed.</p> <p>573-751-6204 1-800-392-8209</p>
EMERGENCY RESPONSE COORDINATION	<p>The Emergency Response Coordinator is located in the Center for Emergency Response/Terrorism and is available for assistance to the Department of Health and Senior Services.</p> <p>1-573-526-4768 1-573-522-8636 (Fax) spiced@dhss.state.mo.us</p>

### LOCAL HEALTH AGENCIES

County/City	Address/Telephone	Administrator
Adair	1001 S Jamison, Kirksville, MO 63501 660-665-8491	Alma Claudine Frazier, R.N.
Andrew	502 2 S. 71 Highway, PO BX 271 Savannah, MO 64485 816-324-3139	Teresa Wright
Atchison	421 Main, Tarkio, MO 64491 660-736-4121	Eleanor Blackney, R.N.
Audrain	605 East Promenade, Mexico, MO 65265 573-581-1332	William E. Johnson
Barry	65 Main St., PO BX 207 Cassville, MO 65625 417-847-2114	Susan Burton
Barton	1301 E. 12th Street, Lamar, MO 64759-1029 417-682-3363	Linda Talbott
Bates	501 N. Orange, PO BX 208 Butler, MO 64730 660-679-6108 660-679-6022 Fax	Patsy Zellner
Benton	1234 Commercial, PO BX 935 Warsaw, MO 65355 660-438-2876	Linda Viebrock
Bollinger	PO BX 409, 107 Highway 51 North, Marble Hill, MO 63764 573-238-2817	Sara Michie
Butler	1619 N. Main, Poplar Bluff, MO 63901 573-785-8478/8479 573-785-2825 Fax	Robert Hudson, R.N.
Caldwell	PO BX 113, 20 West Main, Kingston, MO 64650 816-586-2311	Linda McElwee, R.N.
Callaway	4950 County Road 304, , Fulton, MO 65251 573-642-6881	Judy Harrison, R.N.
Camden	113 Kansas St., PO BX 816 Camdenton, MO 65020 573-346-5479	Bryant Burton
Cape Girardeau	1121 Linden St., Cape Girardeau, MO 63701 573-335-7846	Charlotte B. Craig, R.N.
Carroll	5 North Ely, Carrollton, MO 64633 660-542-3247	Ellen K. Graham, R.N.

Carter	P.O. Box 70 Van Buren, MO 63965 573-323-4413	Sherilyn Clark, R.N.
Cass	Court House Annex III, 300 S. Main Harrisonville, MO 64701 816-380-1460	Pat Thomas
Cedar	Memorial Hosp., 1401 S. Park, El Dorado Springs, MO 64744 417-876-2511	Jackie Boyles
Chariton	206 State St., P.O. Box 214, Keytesville, MO 65261 660-288-3675	Sandra Clarkson. R.N.
Christian	PO BX 340, Ozark, MO 65721 417-581-7285	Karen Potter
Clark	670 N. Johnson, P.O. Box 12 Kahoka, MO 63445-0012 816-727-2356	Janet L. Nixon, R.N.
Clay	1940 Hwy. 152, Liberty, MO 64068 816-781-1600/848-1430 816-792-1285 Fax	Richard Janulewicz, Director
Clinton	106 Bush, Highway 116 West Plattsburg, MO 64477 816-539-2144	Marcia Murphy, RN,
Cole	1616 Industrial, Jefferson City, MO 65109 573-636-2181	Ivah M. Braun, R.N., Director of Services
Columbia- Boone County	600 E. Broadway, PO BX N Columbia, MO 65205 573-874-7345 573-875-5910 Fax	Stephanie Browning, Dir.
Cooper	Advantage Square, 606 E. Spring St. Boonville, MO 65233 660-882-2626	Melanie Hutton, R.N.
Crawford	PO BX 367, 202 W. Maink Steelville, MO 65565 573-775-2555	Shirley J. Stulce
Dade	413 Water St., Greenfield, MO 65661 417-637-2345	Betty A. Crutcher
Dallas	P. O. Box 94, 1011 W. Main, Buffalo, MO 65622 417-345-2332	Bob Werner
Daviess	117 N. Main, Gallatin, MO 64640 660-663-2414	Dana Urton, R.N.
Dent	501 S. MacArthur, Salem, MO 65560 573-729-3106/3107	Peggy S. Musgraves, R.N.
Douglas	PO Box 940, 412 N.W. 12 <sup>th</sup> Avenue, Ava, MO 65608 417-683-4213	Richard Sims
Dunklin	410 Teaco Rd., Kennett, MO 63857 573-888-9008	Donnie Crawford, Director

Franklin	15 S. Oak, Union, MO 63084 314-583-7300 314-583-7305 Fax	Conn B. Roden, Director
Gasconade/ Osage	300 Schiller St., Hermann, MO 65041 573-486-3129/3120	Ruth Bock, R.N.
Grundy	703 E. Ninth, Trenton, MO 64683 660-359-4196	Tamera Luchini, R.N.
Harrison	PO BX 425, Highway 136 West Bethany, MO 64424 816-425-6324	Shelly Hoover, R.N.
Henry	123 S. Washington, Clinton, MO 64735 660-885-8193	Lois Warren, R.N.
Hickory	Hermitage, MO 65668 417-745-6628	Ann B. Calley
Holt	113 W. Nodaway, Oregon, MO 64473 816-446-2909	April Edwards
Howard	600 West St, Morrison, Suite 7, Fayette, MO 65248 816-248-3100	Sheri Williams, R.N.
Independence, City	223 N. Memorial Dr., Independence, MO 64050 816-325-7182	Bruce Davis, M.S.
Iron	606 W. Russell, Ironton, MO 63650 573-546-7121	Brenda E. Wilson
Jackson	313 S. Liberty, Independence, MO 64050 816-881-4424	William Schmidt, Administrator
Jasper	105 Lincoln, Carthage, MO 64836 417-358-3111	William J. Gory
Jefferson	PO BX 437, 405 2nd St. Hillsboro, MO 63050 314-789-3372, 942-3101 314-797-4631 Fax	Dennis Diehl, Director
Johnson	429 Burkarth, Warrensburg, MO 64093 660-747-6121	Judy Floyd
Joplin City	513 Kentucky Ave., Joplin, MO 64801 417-623-6122 417-624-6453 Fax	Dan Pekarek, Director
Kansas City	2400 Troost Avenue, Suite 2000, Kansas City, MO 64108 816-983-4100 816-983-4478 Fax	Rex Archer, M.D. M.P.H. Director
Knox	217 North First Street, Rt. 3, Edina, MO 63537 660-397-3396	Carol White, R.N.

Laclede	230 Chestnut, Lebanon, MO 65536 417-532-2134	Charla Baker, Admin.
Lafayette	547 S. 13 Hwy., Lexington, MO 64067 660-259-4371	Jill R. Thompson, R.N.
Lawrence	105 W. North St., Mt. Vernon, MO 65712 417-466-2201	Aletha Goodman
Lewis	PO BX 96, Monticello, MO 63457 573-767-5312 573-767-5301 Fax	Diane Lay, R.N.
Lincoln	251A W. Collier, Troy, MO 63379 314-528-6117	Harriet Zuroweste, R.N.
Linn	635 S. Main, P.O. Box 280, Brookfield, MO 64628 660-258-7251	Dean Gordon
Livingston	800 Adam Dr., PO BX 973 Chillicothe, MO 64601 660-646-5506	Elizabeth Moss, R.N.
McDonald	3rd & Harmon, PO BX 366, Pineville, MO 64856 417-223-4351	Mary Lou Shaddox
Macon	503 N. Missouri, PO Box 105 Macon, MO 63552 660-385-4711	Ida M. Taylor, R.N.
Madison	806 W. College Ave., Fredericktown MO 63645 573-783-2747	Betty L. Krueger
Marion	3105 Palmyria, P.O. BOX 1378 Hannibal, MO 63401 573-221-1166	Betty Nickell, R.N.
Mercer	305 West Main, Princeton, MO 64673 660-748-3630	Phyllis Johnson, R.N.
Miller	Tuscumbia, MO 65082 573-369-2359	Teresa Capps, R.N.
Mississippi	1200 E. Marshall, Charleston, MO 63834 573-683-2191	Melanie Glaus
Moniteau	401A S. Francis, California, MO 65018 573-796-3412	Edna Q. Potter, R.N.
Monroe	310 N. Market, Paris, MO 65275 660-327-4259	Barbara Landrum
Montgomery	400 North Salisbury, Montgomery City, MO 63361 573-564-2495	Geneva K. Allison, R.N.



Morgan	104 W. Lafayette, PO BX 88, Versailles MO 65084 573-378-5438/5439	Lorraine Kerksiek
New Madrid	406 Hwy. 61, New Madrid, MO 63869 573-748-5541 573-748-5996 Fax	Michelle Brazel, H.P.R.
Newton	812 W. Harmony, P.O. Box 447, Neosho, MO 64850 417-451-3743	Daryel Brock
Nodaway	515 N. Main, Maryville, MO 64468 660-562-2755	Lisa Rogers
Oregon	PO BX 186, Alton, MO 65606 417-778-7450 417-778-6826 Fax	Sheila russell, R N
Ozark	P.O. Box 216, Gainesville, MO 65655 417-679-3334	Rhonda J. Suter
Pemiscot	P.O. Box 531, Reed St., Hayti, MO 63851 573-359-1656	Gary M. Gill
Perry	121 Perry Plaza, Perryville, MO 63775 573-547-6564	Judy Laurentius
Pettis	911 E. 16th, Sedalia, MO 65301 660-827-1130	Janet Canavese
Phelps/Maries	200 N. Main, Ste. G51, PO BOX 846, Rolla, MO 65401 573-364-3381	Shirley F. Rutz
Pike County	5 East Church Street, Bowling Green, MO 63334 573-324-6373	Lois Schumacher, R.N.
Platte	212 Marshall Rd., Platte City, MO 64079 816-431-2412	Mary Jo Everhart, R.N.
Polk	1317 West Broadway, PO Box 124, Bolivar, MO 65613 417-326-7250	Neita M. Campbell
Pulaski	PO BOX 498, Hwy. 17, Crocker, MO 65452 573-736-2217 573-736-5847 Fax	Angeline Beth Hutton
Putnam	PO BOX 354, 1613 Grant, Unionville, MO 63565 660-947-2429	Nettie D. Lewis, R.N.
Ralls	405 West First St., P.O. Box 434, New London, MO 63459 573-985-7121	Betty Anderson, R.N.
Randolph	PO BOX 488, 423 E. Logan, Moberly, MO 65270 660-263-6643 660-263-0333 Fax	Ross McKinstry

Ray	906 Wollard Blvd., Richmond, MO 64085 816-776-5413	Stacey Cox, R.N.
Reynolds	PO BOX 40, Centerville, MO 63633 573-648-2498	Kathleen Simmerman, R.N.
Ripley	1003 E. Locust St., Doniphan, MO 63935 573-996-2181	Janice E. Morrow
St. Charles	1650 Boonslick, St. Charles, MO 63301 314-949-7400 314-949-7403 Fax	Gil Copley, Director
St. Clair	Rt., 2, BOX 1K, Osceola, MO 64776 417-646-8332 417-646-8159	Candice Baker, R.N.
St. Francois	PO BOX Q, 1025 W. Main, Park Hills, MO 63601 573-431-1947 573-431-7326 Fax	Jane C. Hartrup. R.N.
St. Joseph, City	904 S. Tenth, St Joseph, MO 64503 816-271-4636	Mary Sanders, Director
St. Louis City	PO BX 14702, 634 N. Grand, St. Louis, MO 63103 314-658-1140 314-658-1051 Fax	Dr. Larry E. Fields, M.D., Director
St. Louis, County	111 S. Meramec, Clayton, MO 63105 314-854-6000 314-854-6435	Paula Livingston D.D.S, Director
Ste. Genevieve	255 Market, PO BOX 49, Ste. Genevieve, MO 63670 573-883-7411	Judith A. Schilly
Saline	1498 N. 65 Hwy, PO BOX 218, Marshall, MO 65340 660-886-3434 Fax: 660-886-6676	Billie Vardiman, R.N.
Schuyler	PO BOX 387, Highway 63 N. Lancaster, MO 63548 660-457-3721	Janice Shaw, Acting Admin.
Scotland	111 Monroe, Memphis, MO 63555 660-465-7275	Margaret Curry
Scott	PO BOX 70, Benton, MO 63736 573-545-3583	Warren R. Manning
Shannon	PO BOX 788, Eminence, MO 65466 573-226-3914	Marilyn Wood
Shelby	104 E. Main, Shelbyville, MO 63469 573-633-2353	Audrey Gough, R.N.
South Central- Howell/West Plains	415 Garfield, West Plains, MO 65775 417-256-7078	Cherry Fite

Greene/ Springfield	227 E. Chestnut Expressway, Springfield MO 65802                      417-864-1658    417-864-1099	Harold Bengsch, MSPH, Director
Stoddard	1001 N. Hwy. 25, PO BOX 277, Bloomfield, MO 63825                      573-568-4593/4594	Deborah Pleimling, R.N.
Stone	PO BOX 125, Galena, MO 65656417-357-6134	Brenda S. Smithson, R.N.
Sullivan	#1 Hawthorne Drive, PO BOX 129, Milan, MO 63556                      816-265-4141	Connie Michael, R.N.
Taney	PO BX 369, 15479 U.S. Hwy. 160, Forsyth, MO 65653                      417-546-4725	Jim Berry
Texas	402 S. First St., Houston, MO 65483 417-967-4131/4132                      417-967-5700 Fax	Donna Canfield, R.N.
Tri County- DeKalb/ Gentry/Worth	302 N. Park, Stanberry, MO 64489  816-783-2707	Lilli Parsons, R.N.
Vernon	PO BOX 486, Nevada, MO 64772417-667-7418	Beth Swopes
Warren	Room OW23, 104 W. Main St., Warrenton, MO 63383  314-456-7474	Kristina Hellebusch, R.N.
Washington	520 Purcell Dr., Potosi, MO 63664 573-438-2164	Erma Merrill
Wayne	P.O. BOX 502, Highway 67, Greenville, MO 63944 573-224-3218/3921	Rae Jean Crutchfield
Webster	233 E. Washington, Marshfield, MO 65706 417-859-2532	Louella M. Tunnell, R.N.
Wright	203 South Main, P.O. Box 97, Hartville, MO 65667                      417-741-7791	Bruce Jenkins

**DEPARTMENT OF HEALTH AND SENIOR SERVICES**

912 Wildwood Drive

Jefferson City, MO 65102

573/751-60011-800-735-2966 (TT/TDD)

[www.health.state.mo.us](http://www.health.state.mo.us)

Department of Health <u>and Senior Services</u> <b><u>SENIOR SERVICES:</u></b>	The Division of <b><u>Senior Services</u></b> provides the following services for senior and disabled citizens through the following contact point for disaster coordination:
<b>INFORMATION AND REFERRAL HOTLINE (24 hours)</b>	1-800-235-5503 Information and Referral <b><u>1-800-392-0210 ELDER ABUSE HOTLINE</u></b>
<b><u>ADULT DAY CARE</u></b> <b><u>ADULT DAY HEALTH CARE</u></b>	<u>Organized programs which may consist of therapeutic, rehabilitative, and social activities provided outside the home to persons with functional impairments.</u>
<b><u>AREA AGENCIES ON AGING</u></b>	<u>Local Area offices federally funded and state supported which offer local resource management and services for seniors and adults with disabilities such as: the Long Term Care Ombudsman regional offices, Senior Centers and Congregate and Home Delivered Meal services.</u>
<b>COUNSELING</b>	<u>Assistance for individuals to achieve or maintain their optimum level of personal and social functioning by resolving problems and reducing stress.</u>
<b>DISASTER RECOVERY ASSISTANCE</b>	Division of <b><u>Senior Services</u></b> , Home and Community Services staff are available at these centers to take application for services to the elderly and disabled and to assist other divisions within the department.
<b><u>HOMEMAKER CHORE</u></b>	General household help is provided by a trained homemaker, including cooking, cleaning dusting miscellaneous chores, etc.

<b><u>HOME DELIVERED MEALS</u></b>	<u>Meals delivered to a clients home to assist in meeting their nutritional needs.</u>
<b>INOCULATIONS</b>	The <u>Section for Long Term Care Regulations= Facility Advisory Nurses</u> are available to provide inoculations for the elderly.
<b><u>INVESTIGATIONS OF ABUSE, NEGLECT and FINANCIAL EXPLOITATION</u></b>	<u>A 24-hr hotline (1-800-392-0210) is maintained to screen and take referrals for help.</u>
<b><u>LONG TERM CARE OMBUDSMAN</u></b>	<u>State managed volunteer network who act as mediators and community resources regarding residential and nursing facilities that house seniors and adults with disabilities.</u>
<b>PERSONAL CARE (ADVANCED)</b>	Services include medically oriented tasks related to altered body functions. This includes, care of ostomies and catheters, bowel programs , gastrostomy and gravity tube feeding, transfer with lifts, assistance with medication and non-sterile dressing and passive range of motion.
<b>PERSONAL CARE (BASIC)</b>	Services include medically oriented tasks for physical requirements, including bathing, brushing hair cleaning fingernails, etc. Housekeeping activities are not included unless medically related.
<b><u>NURSE VISITS</u></b>	<b><u>Maintenance or preventive nursing services, such as health evaluations setting up medications, monitoring skin conditions, nail care for diabetics and other medically contraindicating conditions.</u></b>
<b><u>RESPIRE SERVICES (regular, advanced and nurse)</u></b>	Activities delivered within a home setting to provide care and supervision for the individual and give temporary relief to the regular care givers. Respite can be provided by an aide or nurse depending on the individual-s level of care need.ô
<b>TRANSPORTATION</b>	Transportation is available for moving residents to and from a nursing home.

<b><u>NON EMERGENCY MEDICAL TRANSPORTATION</u></b>	<u>Local providers provide non-emergency transportation to doctor-s appointments and other health care needs when ambulatory transportation is not necessary.</u>
<b>WATER TESTING FOR NURSING HOMES AND THE ELDERLY</b>	<u>DHSS</u> surveyors are available to test water supplies in elderly individuals= homes and nursing homes. <b><u>For multi-dwelling capacity, see Department of Natural Resources.</u></b>
<b>SHELTER AND OR MEALS</b>	Sheltering and/or meals may be available at the local senior nutrition center if an agreement is in place with the American Red Cross

**DEPARTMENT OF HIGHER EDUCATION**

3515 Amazonas Drive  
Jefferson City, MO 65109  
573-751-2361 1-800-735-2966 (TT/TDD)

**STUDENT FINANCIAL AID:**

Questions on how a student's eligibility for state and federal financial programs may be affected by a disaster should be directed to the college's financial aid administrator. If more information is needed, contact the Coordinating Board for Higher Education MOSTARS Information Center.

1-800-473-6757  
573-751-3940

## MISSOURI HOUSING DEVELOPMENT COMMISSION

3435 Broadway  
Kansas City, Missouri 64111-2415  
[www.mhdc.com](http://www.mhdc.com)

(816) 759-6600

(816) 759-6839 TDD

(816) 759-6828 Fax

The Missouri Housing Development Commission (MHDC) is the state housing finance agency in Missouri and its mission is to provide quality, safe, affordable housing for low and moderate-income citizens of Missouri.

MHDC administers the following affordable housing programs:

**Rental Housing Production and Preservation Program -** This statewide program provides financing to developers for the acquisition and rehabilitation or new construction of affordable rental housing for low and moderate-income families. This financing is typically combined with the Low Income Housing Tax Credit to fund affordable multi-family housing developments in the state.

**Mortgage Revenue Bond Program –** This statewide program provides mortgage financing to low and moderate-income first-time bond sales to provide funds to participating lenders, who originate and close the loans using these funds. Loans must be guaranteed by the VA, FHA, USDA Rural Development, or Fannie Mae-qualified conventional loans.

**Missouri Housing Trust Fund –** This statewide program provides funding for a variety of housing needs such as the acquisition, and/or rehabilitation or new construction of rental housing (related services) for very low-income families. These funds may also be used for operating support for homeless shelters, transitional housing programs, domestic violence shelters, rental assistance, home repairs and homeless prevention. Grants or low-interest loans are available to organizations providing housing assistance to individuals.

**HOME Repair Program –** This program makes funds available to qualified non-profit agencies for the purpose of home repair, weatherization, accessibility improvements and lead abatement in owner-occupied homes. Eligible homeowners must have annual incomes below 80% of the area median income for the property area. These funds may be used throughout Missouri except in the metropolitan statistical areas of St. Louis, Kansas City, Springfield, Columbia, St. Joseph, and Joplin,

**MHDC** administered a supplemental appropriation of federal HOME Investment Partnership Program funds to replace affordable housing lost as a result of the Great Flood of 1993. MHDC does not administer any short-term disaster-relief housing programs. MHDC is best equipped to assist in the production of affordable housing to meet long-term housing needs.



**DEPARTMENT OF INSURANCE**

301 West High Street

Jefferson City, MO 65101

573-751-2640 573-526-4536 (TT/TDD)

**INSURANCE POLICIES:**

The Department of Insurance operates a hot line to answer questions about insurance policies and coverage. Assistance and/or counseling is available regarding ways to file claims, expedite settlements, understanding your policy, etc.

1-800-726-7390

314-340-6830 (St. Louis)

816-889-2381 (Kansas City)

573-751-2640 (Jefferson City)

1-800-638-6620 (National Flood Insurance Program)

**DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS**

3315 West Truman Boulevard

Jefferson City MO 65109

573-751-9691

1-800-735-2966 (TT/TDD)

Employment Security

421 East Dunklin Street

Jefferson City MO 65101

573-751-3215

LABOR STANDARDS:	The Division of Labor Standards has information about state wage, hour, and dismissal laws. The division will also make quick prevailing wage determinations for clean up efforts.
UNEMPLOYMENT BENEFITS:	The Division of Employment Security provides individual disaster unemployment assistance to farmers and self-employed persons who are unemployed. Individual disaster unemployment assistance may also be paid to victims who are not eligible for regular state unemployment benefits. 1-800-788-4002
WORKERS= COMPENSATION:	The Division of Workers= Compensation provides information to injured employees and to employers.  1-800-775-2667

**MISSOURI DIVISION OF EMPLOYMENT SECURITY**  
CLAIMS OFFICES

<b>CLAIMS CENTER ADDRESS</b>	<b>TELEPHONE</b>		<b>DISASTER CONTACT</b>
JEFFERSON CITY P O Box 3915, Jefferson City, MO 65102	Toll Free 1-800-320-2519	Local 573-751-9040	Mgr. Janet Lepper Telephone Contact Required
KANSAS CITY P O Box 419122 Kansas City, MO 64141	1-800-320-2519	816-889-3101	Mgr. Richard Kirkpatrick Telephone Contact Required
SPRINGFIELD P O Box 50025 Springfield MO 65805	1-800-320-2519	417-895-6851	Mgr. Pat Wylie Telephone Contact Required
ST. LOUIS P O Box 8859 St. Louis MO 63101	1-800-320-2519	314-340-4950	Mgr. David Wright Telephone Contact Required

Missouri pays Disaster Unemployment Assistance (DUA) only if the President declares a major disaster that includes Aindividual@ assistance.

Individuals eligible for regular Unemployment Insurance (UI) are not eligible for DUA, except under certain conditions when currently disqualified for regular UI.

When an individual is unemployed due to a disaster, she/he should call one of the above numbers and file an initial or renewed claim. After the UI initial or renewed claim is filed it will be determined if a DUA claim must be filed.

**DEPARTMENT OF MENTAL HEALTH**

**1706 East Elm Street**

**Jefferson City, MO 65101**

**573-751-4122**

Contact: Lynn Carter

573-751-8094

FAX: 573-526-7926

**E-mail: [mzcartl@mail.dmh.state.mo.us](mailto:mzcartl@mail.dmh.state.mo.us)**

Following federally declared disasters, the Department of Mental Health establishes the FEMA Crisis Counseling programs through its network of CPS administrative agents, the Community Mental Health Centers. Those agencies use trained crisis counselors to provide an array of services that enables individuals and communities to cope effectively with the disaster and its impact.

The Department of Mental Health is the key coordinator of mental health services following disasters, but not the sole service provider. Therefore, DMH works closely with the American Red Cross, Critical Incident Stress Debriefing programs, and other providers of disaster mental health services.

Program development and overall coordination responsibilities for the department's disaster efforts currently resides under the direction of the Disaster Services Coordinator.

**MISSOURI NATIONAL GUARD**  
**2302 Militia Drive**  
**Jefferson City, MO 65101-1203**  
**573-526-9657**

**PLANS, OPERATIONS AND MILITARY  
SUPPORT OFFICER:**

573-526-9657

**PLANS AND OPERATIONS SPECIALIST:**

573-526-9693

Local officials request assistance from the Governor if their resources are insufficient when a disaster threatens or has occurred. Upon receipt of a valid request, the Governor may declare a State emergency. When all local and state resources have been committed, the Governor may activate the Missouri National Guard for missions as defined and authorized by executive order.

**DEPARTMENT OF NATURAL RESOURCES**  
**P.O. BOX 176**  
**JEFFERSON CITY, MO 65102**  
**800-361-4827**                      **TDD-800-735-2966**

24-HOUR ENVIRONMENTAL EMERGENCY RESPONSE:	Technical and on-site response is provided to sites of chemical spills from broken pipelines and damaged chemical plants, to spills resulting from hazardous materials that are being transported by rail, highway and waterway and to spills from damaged waste disposal facilities.  573-634-2436
ENVIRONMENTAL QUALITY TECHNICAL ASSISTANCE PROGRAM:	Technical assistance is provided to small businesses, local governments and agricultural operators on matters pertaining to compliance with Missouri's environmental laws.  1-800-361-4827      or      573-526-6627
ADDITIONAL CONTACT TELEPHONE NUMBERS:	Air Pollution Control:                      573-751-4817 Hazardous Waste:                            573-751-3176 Land Reclamation:                           573-751-4041 Public Drinking Water:                      573-751-5331 Soil and Water Conservation:              573-751-4932 Solid Waste Management:                  573-751-5401 Water Pollution Control:                    573-751-1300 State Parks                                      573-751-2479
REGIONAL ENVIRONMENTAL OFFICES:	St. Louis Office:                                314-416-2960 Kansas City Office:                            816-622-7000 Northeast Office (Macon):                  660-385-2129 Jefferson City Office:                        573-751-2729 Southeast Office (Poplar Bluff): 573-840-9750 Southwest Office (Springfield): 417-891-4300

<p>DIVISION OF STATE PARKS</p>	<p>Sixty-three manned sites and six district offices. Various equipment available at sites includes: bulldozers, end loaders, backhoes, trucks, generators, welders, ATVs, portable pumps, communications equipment, etc. Sties are self sufficient with utilities and have facilities, living quarters and spaces suited to mass care.</p> <p>573-751-2470</p>
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**DEPARTMENT OF PUBLIC SAFETY**  
**Room 870, Truman Building**  
**P.O. Box 749**  
**Jefferson City, MO 65102**  
**573-751-4905**

<p><b>DIVISION OF FIRE SAFETY:</b>  P.O. Box 844  Jefferson City, MO 65102</p>	<p>The Division of Fire Safety has a statewide mutual aid program which divides the state into nine regions with contact persons who can assist with equipment and manpower in major emergencies. Information is available from the State Fire Marshal's office.</p> <p>After business hours, contact your nearest law enforcement agency.</p> <p>573-751-2930  1-800-877-5688</p>
<p><b>HIGHWAY PATROL:</b>  1510 East Elm Street  P.O. Box 568  Jefferson City, MO 65102  573-751-3313</p> <p>Alternative Routes:</p> <p>Evacuations:</p>	<p>The Missouri State Highway Patrol provides various services and information. Contact should be with the appropriate Troop:</p> <p>Troop A, Lee's Summit..... 816-622-0800  Troop B, Macon.....660-385-2132  Troop C, Kirkwood.....314-340-4000  Troop D, Springfield.....417-895-6868  Troop E, Poplar Bluff.....573-840-9500  Troop F, Jefferson City.....573-751-1000  Troop G, Willow Springs....417-469-3121  Troop H, St. Joseph.....816-387-2345  Troop I, Rolla, MO.....573-368-2345</p> <p>Provides public information regarding available travel routes.</p> <p>Provides assistance to city and county officials in evacuating endangered and disaster damaged areas.</p> <p>The Highway Patrol also provides security patrols and traffic control in emergency situations.</p>



<p><b>STATE EMERGENCY MANAGEMENT AGENCY:</b> P.O. Box 116 Jefferson City, MO 65102 573-526-9100</p>	<p>The State Emergency Management Agency (SEMA) is responsible for coordinating statewide emergency preparedness and response activities among federal, state, and local agencies.</p> <p>SEMA also administers assistance programs under Public Law 93-288, including Individual Assistance grants to replace essential personal property and the Public Assistance program which assists state and local government and certain non-profit organizations with such things as debris removal, road system repairs, public utility systems, etc.</p>
<p><b>STATE WATER PATROL:</b> 2401 E McCarty P.O. Box 1368 Jefferson City, MO 65102</p>	<p>The State Water Patrol is available to provide rescue and recovery operations as well as security and law enforcement. Non-emergency calls in disaster affected areas are handled on a priority basis based on the availability of personnel.</p> <p>573-751-3333 GHQ/Communications</p>

**PUBLIC SERVICE COMMISSION**  
**200 Madison Street - 5<sup>th</sup> Floor**  
**P.O. Box 360**  
**Jefferson City, MO 65102**  
**573-751-7435 573-751-1847 (Fax)**

**SERVICES:**

The Public Service Commission provides information about utilities within the state. It also provides the interface between emergency organizations and the State Emergency Management Agency during disasters and emergencies, including nuclear plant emergencies.

The PSC has engineering experience in electric, natural gas, telecommunications, water, and sewer utilities to assess emergency information and respond with timely technical interpretation of the information for SEMA, elected officials, emergency managers, and others.

**Wess Henderson, Director, Utility Operations.**

**Office: 573-751-74353**

**Fax: 573-751-1847**

**EMAIL: [wesshenderson@psc.state.mo.us](mailto:wesshenderson@psc.state.mo.us)**

**DEPARTMENT OF REVENUE**  
**301 West High Street**  
**Jefferson City, MO 65101**  
**573-751-4450 1-800-735-2966 (TT/TDD)**

**Certain forms of relief and assistance for Missourians in disaster areas are available from the Missouri Department of Revenue (DOR). For information on these provisions contact the following DOR offices:**

AUTOMOBILE TITLE SEARCHES:	<p>The Department of Revenue's Motor Vehicle Bureau offers limited, telephone service to disaster victims requesting an automobile title search. This same-day service will contain only the most recent ownership history of a car. Searches which uncover all the previous owners will take longer. A title search will provide the current owner's name and address, purchase date by current owner, purchase price, sales tax, identification of the owner as a car dealer if applicable, and odometer reading. (Above information is available only if the owner has not restricted the release of the information pursuant to the Drivers Privacy Protection Act).</p> <p>573-526-3669</p>																
TAXPAYER SERVICES:	<p>For information concerning all types of taxes, persons may contact the department at the following offices:</p> <table> <tr> <td>Cape Girardeau</td><td>573-290-5850</td></tr> <tr> <td>Jefferson City</td><td>573-751-7191</td></tr> <tr> <td>Joplin</td><td>417-629-3070</td></tr> <tr> <td>Kansas City</td><td>816-889-2944</td></tr> <tr> <td>Springfield</td><td>417-895-6474</td></tr> <tr> <td>St. Louis</td><td>314-301-1660</td></tr> <tr> <td>Columbia</td><td>573-884-3814</td></tr> <tr> <td>St. Joseph</td><td>816-381-2230</td></tr> </table>	Cape Girardeau	573-290-5850	Jefferson City	573-751-7191	Joplin	417-629-3070	Kansas City	816-889-2944	Springfield	417-895-6474	St. Louis	314-301-1660	Columbia	573-884-3814	St. Joseph	816-381-2230
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St. Louis	314-301-1660																
Columbia	573-884-3814																
St. Joseph	816-381-2230																

VEHICLE/DRIVERS LICENSING:	<p>For inquiries regarding motor vehicle and drivers licensing, etc., persons should contact the Department of Revenue branch or fee office in their area:</p> <p>Branch Offices:</p> <table> <tr> <td>Columbia</td><td>573-882-9593</td></tr> <tr> <td>Deer Creek</td><td>314-647-9375</td></tr> <tr> <td>Independence</td><td>816-325-5830</td></tr> <tr> <td>Jefferson City</td><td>573-751-4493</td></tr> <tr> <td>Joplin</td><td>417-629-3046</td></tr> <tr> <td>Kansas City</td><td>816-889-2461</td></tr> <tr> <td>Kingshighway (South)</td><td>314-752-5100</td></tr> <tr> <td>Kingshighway (North)</td><td>314-877-1330</td></tr> <tr> <td>Raytown</td><td>816-358-7700</td></tr> <tr> <td>St. Joseph</td><td>816-387-2225</td></tr> <tr> <td>Springfield</td><td>417-895-6552</td></tr> </table>	Columbia	573-882-9593	Deer Creek	314-647-9375	Independence	816-325-5830	Jefferson City	573-751-4493	Joplin	417-629-3046	Kansas City	816-889-2461	Kingshighway (South)	314-752-5100	Kingshighway (North)	314-877-1330	Raytown	816-358-7700	St. Joseph	816-387-2225	Springfield	417-895-6552
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Springfield	417-895-6552																						

**DEPARTMENT OF SOCIAL SERVICES**  
**221 West High Street**  
**Jefferson City, MO 65101**  
**573-751-4815 1-800-735-2966 (TT/TDD)**

COMMODITY FOODS:	The Division of Family Services (DFS) works with various agencies statewide to provide USDA commodity food for mass feeding. 573-751-4328 or 1-800-392-2160
FOOD STAMPS:	Applications for emergency food stamps are processed at the department's county offices and assistance centers in those counties which have been declared disaster areas. The location and telephone number of county offices can be obtained from the following numbers:  1-800-392-1261      1-800-735-2966 (TDD) 1-800-735-2466 (VOICE)
PUBLIC ASSISTANCE:	DFS administers programs which provide a range of services to eligible children, families and individuals: Medical Assistance/Medicaid, Aid to Families with Dependent Children, General Relief, Nursing Care, Low Income Home Energy Assistance. Individuals can apply for these services through their local DFS office. The location and telephone number for county offices can be found in the telephone directory under the listings for state government or at the following number:  1-800-392-1261
MANUAL LABOR:	The Division of Youth Services staff and students are available to assist area communities with activities such as sandbagging, clean up, moving, and food distribution.  573-751-3324

**MISSOURI DEPARTMENT OF TRANSPORTATION**  
**P.O. BOX 270**  
**Jefferson City MO 65102-0270**  
**573-751-2551**

Transportation related services are provided through the following district offices:

District 1	St. Joseph	816-387-2350
District 2	Macon	660-385-3176
District 3	Hannibal	573-248-2490
District 4	Kansas City	816-622-6500
District 5	Jefferson City	573-751-3322
District 6	Chesterfield	314-340-4100
District 7	Joplin	417-629-3300
District 8	Springfield	417-895-7600
District 9	Willow Springs	417-469-3134
District 10	Sikeston	573-472-5333

<b>BRIDGE INSPECTIONS:</b>	Inspection for structural integrity of bridges on county roads and city streets will be done by certified inspectors upon request.
<b>DAMAGE ASSESSMENT FOR ROADS AND BRIDGES:</b>	The Department of Transportation and the Federal Emergency Management Agency (FEMA) will assess damage to city and county roads and submit directly to FEMA.
<b>EMERGENCY RESPONSES:</b>	Responses will be provided to disaster related emergency calls such as those for hauling rock to support soft spots in levees, stabilizing levee roads, or providing concrete barriers for levees.
<b>HAZARDOUS WASTE CONTAINER STORAGE:</b>	Containers such as barrels with unknown contents may be stored on designated maintenance lots, after an emergency permit has been issued by the MDNR Hazardous Waste Program. Coordinate storage with the District engineer, or his designee.
<b>REQUESTS FOR EMERGENCY ASSISTANCE THROUGH SEMA:</b>	Requests for assistance through SEMA will be honored.
<b>ROAD CLOSURE REPORTS:</b>	A current list of state highways closed due to disaster is maintained in each district office along with information on available detours.

**University of Missouri  
Outreach & Extension**

240 Heinkel Bldg  
Columbia MO 65211

**Contact: Eric Evans  
1-800-869-3476**

Community Emergency Management Program

Provides emergency management education in mitigation, preparedness and recovery and technical assistance from University faculty and extension specialists through county extension centers. Disaster assistance provided can include agricultural issues, business continuity, government program support, family support and assistance for the general public.

Eric Evans  
Emergency Management Specialist  
1-800-869-3476 Other: 573-882-2937  
Cell: 573-999-4207

**FIRE AND RESCUE TRAINING INSTITUTE**

Provides basic and advanced fire and rescue training as well as continuing education for emergency medical personnel. Disaster assistance can include technical assistance to affected community fire, rescue and EMS units.

1-800-869-3476  
[www.mufrti.org](http://www.mufrti.org)

University Outreach and Extension

University Outreach and Extension provides research-based knowledge and problem-solving resources from the University of Missouri and Lincoln University. County outreach and extension centers provide many services and educational programs to citizens, communities and businesses at the local level. Specialists in each county center can assist you directly or put you in touch with statewide experts and resources to serve your needs. University Outreach and Extension is part of the nationwide network of land-grant universities.

[www.outreach.missouri.edu](http://www.outreach.missouri.edu)  
Sherry Nelson 573-769-2177





## Internet Resources

### **Natural Hazards**

Natural Hazards Center <http://www.colorado.edu/hazards/sites/sites.html>

This Natural Hazards Center Web site is an annotated index of useful disaster Web sites. The \_All Hazards\_ section below includes links to several other sites that provide helpful indices. Categories include:

- All Hazards, Earthquakes, Landslides, Climate Change, Drought, and El Nino
- Tornadoes, Thunderstorms, High Wind, Lightning, and Other Severe Weather
- Floods, Wildfire, Extraterrestrial/Space Hazards
- Satellites, Remote Sensing, and GIS
- Disaster Health, Mental Health, and Emergency Medicine
- Selected Sources of Data on Disasters and Disaster Costs
- Selected Sources of On-line Photographs and Visual Images of Hazards and Disasters
- Sources of Career/Employment Opportunities in Disaster/Emergency Management
- E-Mail Lists/Newsletters/Discussion Groups

**Drought** <http://agebb.missouri.edu/y2dry/>

**Flood** <http://outreach.missouri.edu/floodinfo/>

**FEMA** <http://www.fema.gov/>

The Federal Emergency Management Agency (FEMA) Web site now contains thousands of pages of hazards/disaster information - text, graphics, and photos, tables, maps - about the agency itself and its ongoing programs; current disaster situations; and disaster preparedness, response, recovery, and mitigation generally.

**USDA Disaster** <http://www.usda.gov:80/da/disaster/nda.htm>

The U.S. Department of Agriculture (USDA) provides many types of assistance to farmers and other rural residents, as the result of natural disasters such as drought, fire, flood, storm, earthquake, hurricane, tornado, and volcanic eruption. There is also assistance available to producers who suffer losses as a result of crop or livestock disease or pest infestation.

**Extension Disaster Education Network (EDEN)** <http://www.agctr.lsu.edu/eden/>

The Extension Disaster Education Network (EDEN) is a collaborative multi-state effort by Extension Services across the country to improve the delivery of services to citizens affected by disasters. This site is designed to provide Extension agents and educators with access to resources on disaster preparedness, recovery, and mitigation that will enhance their short- and long-term programming efforts.

**National Voluntary Agencies Active in Disasters (NVOAD)** <http://www.nvoad.org/>

The primary purpose of this web site is to serve our members' information needs and then to inform the public of the cooperative efforts of disaster response organizations in the U.S.

**Hazardous Materials**

Environmental Protection Agency (topics) [www.epa.gov/epahome/topics.html](http://www.epa.gov/epahome/topics.html)

Occupational Health and Safety (OSHA) <http://www.osha.gov/index.html>

**International Terrorism Web-Sites**

US Dept of State <http://travel.state.gov/index.html>

Counter Terrorism <http://www.state.gov/www/global/terrorism/index.html>

**Domestic Terrorism Web-Sites**

National Domestic Preparedness Office - FBI [www.ndpo.gov/index.html](http://www.ndpo.gov/index.html)

Domestic Hate & Militia Groups [www.splcenter.org/intelligenceproject/ip-index.html](http://www.splcenter.org/intelligenceproject/ip-index.html)

Directory of Hate Groups on the Internet [www.bcpl.net/~rfrankli/hatedir.pdf](http://www.bcpl.net/~rfrankli/hatedir.pdf)

## SAVE COALITION

The SAVE Coalition is composed of Volunteers (architects, professional engineers, and other trained individuals) organized to assist the State Emergency Management Agency in the structural assessment and visual evaluation of buildings after an earthquake or other catastrophic event.

The coalition is activated when an affected local jurisdiction requests outside assistance after the Governor has declared a state of emergency in the aftermath of an earthquake or other disaster.

The coalition assists SEMA through a statewide network of state and regional coordinators.

Dennis Kidwell  
Kidwell Construction  
P O Box 100  
Kingdom City MO 65262  
Phone: 573-474-1468  
E-mail [SAVE@kidwell-inc.com](mailto:SAVE@kidwell-inc.com)

# TAB 5

## (Missouri Volunteer Organizations Active in Disaster)

(YEAR 2000 REVISION)

**MISSOURI VOLUNTARY  
ORGANIZATIONS  
ACTIVE IN DISASTER  
(MOVOD)**

**RESOURCE DIRECTORY**

**(REVISED OCTOBER 2001)**

# MOVOAD EXECUTIVES

## CHAIRPERSON

Scott Emerson  
Director Emergency Services  
Greater Ozark Chapter  
American Red Cross  
1835 E. Chestnut Expressway  
Springfield, MO 65802  
417-832-9500  
Fax: 417-866-3649  
**Email:** [emersons@redcross-ozarks.org](mailto:emersons@redcross-ozarks.org)

## VICE CHAIR

Pauline Lewis, Director  
Disaster Relief for Missouri  
Adventist Community Services  
1619 S. 16<sup>th</sup> St.  
St. Joseph, MO 64503-2665  
816-233-6929  
**Email:** [pauline-lewis@juno.com](mailto:pauline-lewis@juno.com)

## SECRETARY

Lawson Smith  
State Council President  
Missouri State REACT Council President  
20876 Hampton Drive  
Dixon, MO 65459  
573-336-2459 (24 hrs)  
573-774-7393 (Cellular)  
**Email 1:** [REACT32@yahoo.com](mailto:REACT32@yahoo.com)  
**Email 2:** [smithla@wood.army.mil](mailto:smithla@wood.army.mil)  
**Email 3:** [smithla@webound.com](mailto:smithla@webound.com)

## TREASURER

Tom Knox  
The Salvation Army  
1130 Hampton Ave.  
St. Louis, MO 63139  
Phone: 314-646-3020  
Fax : 314-646-3202  
Pager: 888-581-5047  
**Email:** [Tom\\_Knox@usc.salvationarmy.org](mailto:Tom_Knox@usc.salvationarmy.org)

## ALTERNATE OFFICER

## SUPPORT STAFF

State Emergency Management Agency  
Dante Gliniecki  
Statewide Voluntary Agency Coordinator  
P.O. Box 116  
Jefferson City, MO 65102  
(573) 526-9132 (Bus.)  
(573) 634-7966 (Fax)  
(573) 751-2748 (24 Hour State Duty Officer)  
**Email:** [dgliniec@mail.state.mo.us](mailto:dgliniec@mail.state.mo.us)

## WHO AND WHAT IS MOVOAD?

MOVOAD is Missouri Organizations Active in Disaster. Its goal is to increase cooperation, coordination, communication, education and to improve disaster legislation.

It seeks to bring together National Voluntary Organizations Active in Disaster to foster more effective service through mitigation and response for people affected (imperiled and impacted) by disaster through:

1. **COOPERATION:** To create a climate of cooperation at all levels (including grass roots) in providing information.
2. **COORDINATION:** To coordinate policy among member organizations and to serve as a liaison, advocate and national voice.
3. **COMMUNICATION:** To disseminate information through the newsletter, the director, research and demonstration, case study and critique.
4. **EDUCATION:** To increase mutual awareness and understanding of each organization.
5. **CONVENTION MECHANISMS:** To arrange for such meetings and conferences as necessary to accomplish the purpose of MOVOAD.
6. **LEGISLATION:** To encourage effective disaster relief legislation and policy.

## MEMBERSHIP OF MOVOAD

1. Membership can be obtained by any nonprofit voluntary organization having a constitutional reference which supports an organized disaster response program. The service and resources of that organization also must be available to all disaster victims.

Representatives of county and state agencies are encouraged to have liaison involvement with MOVOAD. Their advice and expertise should be sought and encouraged. These representatives serve as ex-officio members and do not hold voting privileges.

2. Organizations participating in any MOVOAD meeting will have one vote regardless of the number of that organizations participants. Written proxies are acceptable if presented to the chairperson prior to the meeting.

## **STATE EMERGENCY MANAGEMENT AGENCY (SEMA) MISSION STATEMENT**

SEMA's mission is to protect the lives and property of Missourians when major disasters threaten public safety in any city, county, or region of the state. SEMA responds to two types of disasters, natural and man made. The former includes major snow and ice storms, floods, tornados and severe weather as well as the threat of a serious earthquake along the New Madrid Fault. Man made disasters, also known as technological emergencies, may include hazardous material incidents, nuclear power plant accidents, and other radiological hazards.

SEMA is responsible for developing a State Emergency Operations Plan which directs the actions of Missouri state government departments and agencies in the event of an emergency which requires the use of state resources and personnel.

During normal operations, SEMA is housed in the Department of Public Safety, Office of the Adjutant General of Missouri. Its functions include working closely with county and local emergency managers and elected officials on their local emergency operations plans.

SEMA monitors conditions throughout the state and keeps the Governor's office informed of possible disasters. During an emergency, the first line of response is local government. When the resources of local government are inadequate, county officials notify SEMA. Once the Governor declares a state of emergency (SOE) it frees up state agency resources for local use. SEMA then reports directly to the Governor's office and becomes the coordinator between local government and state agencies. State and voluntary agency representatives gather in the State Emergency Operations Center (SEOC) to coordinate response and recovery issues. When a disaster overwhelms state resources, SEMA provides information to the Governor's office for seeking federal assistance through the Federal Emergency Management Agency (FEMA). After a presidential declaration of a disaster, SEMA and FEMA operate a joint disaster field office, with SEMA coordinating state resources and local response while FEMA coordinates federal response and recovery issues.

SEMA Point of Contact:

Dante Gliniecki, Statewide Volunteer Coordinator  
State Emergency Management Agency  
573-526-9132  
Fax: 573-634-7966  
Internet: [dgliniec@mail.state.mo.us](mailto:dgliniec@mail.state.mo.us)



## **ADVENTIST COMMUNITY SERVICES**

### **SERVICES**

- \*Receiving, processing and distributing clothing, bedding, and food products
  - \*Emergency feeding
  - \*Pastoral counseling for disaster victims
  - \*Participation in the Cooperative Disaster Child-Care Program
- All services are provided at no charge to the recipients.  
Warehouse Management

### **PERSONNEL**

Largely volunteer church members with experience in staffing community centers. Most have disaster service exposure. Professionals are largely in the areas of social welfare, health care services, and pastoral counseling. Health care personnel include physicians, nurses, and paramedics. The supervision of volunteers is under the direction of community services coordinators within the Department of Church Ministries.

### **CONTACTS**

#### **National Headquarters**

Sung Kwon, Executive Director  
Adventist Community Services  
12501 Old Columbia Pike  
Silver Spring, MD 20904  
Office: 301-680-6438  
Fax: 301-680-6464  
Email: [sungkwon@earthlink.net](mailto:sungkwon@earthlink.net)

#### **Disaster Response**

Larry Buckner, National Director  
1575 Hillside Oak Drive  
Grayson, GA 30017  
Office: 707-277-2525  
Fax: 770-277-2524  
Home: 404-294-8477  
Home Fax: 404-294-7808  
Email: [larrybuckner@comcast.net](mailto:larrybuckner@comcast.net)

#### **Iowa/Missouri Conference**

Fred Crowell, ACS Director  
6227 W. Elmshurts Dr.  
Littleton, CO 80128  
Office: 720-83-8899  
Fax:

#### **Central States Conference**

James White, ACS Director  
3301 Parallel Parkway  
Kansas City MO 64041  
Office: 913-371-1071 ext. 306  
Fax: 913-371-1601  
Home: 816-765-8182  
Black Regional Conf. Covers all 4 states.  
Cell: [816/729-4495](tel:8167294495)

Pauline Lewis - Director  
Disaster Response for Missouri  
Adventist Community Services  
1619 S 16<sup>th</sup> St.  
St. Joseph MO 64503-2665  
EMAIL: [Pauline-lews@juno.com](mailto:Pauline-lews@juno.com)

## **THE AMERICAN LEGION**

The Legion may make available, to the extent possible, its facilities for use as shelters, feeding centers, depots, service centers, or administrative offices. The Legion and Auxiliary may provide volunteers, either collectively or individually, to assist in the staffing of these facilities.

The Legion and Auxiliary terminated the formal agreement with the American Red Cross, where by they encourage local post cooperation with Red Cross chapters in preparedness and response activities. This change does not affect local unit cooperation but, eliminates formal national communications.

### **CONTACTS**

#### **National Headquarters**

Mr. G. Michael Schlee, Director  
National Security/Foreign Relations Division  
1608 K Street N.W.  
Washington D.C. 20006  
202-861-2700 Ext. 1500  
Fax: 202-861-2728

#### **Missouri**

Floid Wright, Chairman  
National Security & Energy Cmte.  
5 Laura Ct.  
Union Missouri 63084  
636-583-4589 (Home)  
314-578-3250 (Cell)  
**Email: floid728@charter.net**

## **AMERICAN RADIO RELAY LEAGUE**

The ARRL is national in scope and in purpose, but with disaster response conducted and directed at the local and state levels. The ARRL is a voluntary membership organization incorporated as a nonprofit institution and qualified under IRS regulation 501 (c) (3). It is a commitment of ARRL to promote, organize and assist at every level to meet the communications needs of people and agencies affected by disaster, without discrimination. To effect this liaison with cooperating agencies, the ARRL has entered into formal agreements with the American Red Cross, FEMA, National Communications System, National Weather Service and The Salvation Army.

ARRL sponsors Amateur Radio Emergency Services (ARES) which carries out the emergency services portion of the ARRL mandate. ARES leadership officials are appointed by ARRL.

### **RESOURCES**

Amateur radio operators in all parts of the state with private equipment to handle local and area wide communications support for and between agencies.

### **CONTACTS**

#### **National Headquarters**

Steve Ewald  
225 Main Street  
Newington, CT 06111  
860-594-0265  
Email: [sewald@arrrl.org](mailto:sewald@arrrl.org)

#### **Missouri**

Don Moore  
Amateur Radio Emergency Service  
8825 W. Shady Oak Lane  
Columbia MO 65202  
573-474-8560 X 3011 (day)  
573-234-2713 (eve)  
Email: [kmor@arrrl.net](mailto:kmor@arrrl.net)

## **THE AMERICAN RED CROSS**

Chartered by Congress, the American Red Cross responds to disasters of all types, both local and national, as well as on an international basis. Services are provided through a large pool of local volunteers as well as volunteers available through the national office. National Headquarters is located at 17th and D Streets, N.W., Washington, D.C. 2006. Disaster Operations are managed through the Disaster Operations Center located in Falls Church, VA.. There are eight Red Cross zones in Missouri. Each zone is led by a Zone Lead Unit (a designated Chapter) and supported by one or more of the approximately 22 Chapters in Missouri, depending on zone boundaries. The zone lead unit coordinates disaster response with a state lead unit (St. Louis Area Chapter).

### **SERVICES**

Relief activities to relieve suffering caused by disaster. The disaster program includes: damage assessment; emergency shelters; registration; communications; first aid personnel and stations; distribution of emergency supplies; stationary and mobile facilities for feeding; blood and blood products; welfare inquiries and information service; emergency financial assistance for food, clothing, rent, bedding, selected furnishings, transportation, medical needs, temporary home repairs; casework services to provide additional recovery assistance to families; disaster mental health services. Additional casework, communication and referral resources are available to members for the Armed Forces and their families.

### **RESOURCES**

- \*Mobile feeding canteens
- \*shelter supplies (cots, blankets, comfort Kits)
- \*clean up kits

### **CONTACTS**

#### **National Headquarters**

Disaster Operations Center  
Disaster Services  
8111 Gatehouse Road, 2nd Floor  
Falls Church, VA 22042  
703-206-8822

#### **Missouri**

Meg McLaughlin, Field Service Manager  
American Red Cross  
P O Box 1166  
Jefferson City MO 65102  
573-636-6595  
Fax: 573-636-0165  
Home email: [meg\\_mclaughlin@hotmail.com](mailto:meg_mclaughlin@hotmail.com)  
**mail:** [mclaughlinme@usa.redcross.org](mailto:mclaughlinme@usa.redcross.org)  
Cell Phone: 314-409-6363

#### **State Lead Chapter**

Doug Wallace  
American Red Cross  
10195 Corporate Square  
St. Louis MO 63132  
314-516 2800 - day  
314-516-8200 - night  
Fax: 314-516-2833

## **AMERICORPS**

AmeriCorps is a federally supported program that engages Americans of all ages and backgrounds in national service to address pressing educational, public safety, human and environmental problems facing our nation's communities. In Missouri, AmeriCorps programs are administered by the Missouri Community Service Commission within the Lieutenant Governor's Office.

The mission of the Emergency Response Team (ERT) is to serve as a group of skilled, organized, trained and equipped emergency responders that assist other voluntary and governmental emergency managers in meeting urgent needs. The ERT is intended to be a search and rescue; disaster preparedness, response and recovery; wildland fire suppression; and logistical support for emergency operations.

### **ORGANIZATION**

The ERT is intended to have a combined operating strength of approximately 20 members organized into functional sub groups. Most ERT corps members will be between the ages of 20-28. These members will be augmented by additional AmeriCorps Members, AmeriCorps Alumni, and community volunteers that meet training and conditioning standards.

The ERT will be supervised by program staff that will provide leadership pursuant to training and mission assignments as well as coordination with partnering resource and emergency managers.

ERT members are on a pager system to enable a quick mobilization of the team. It is intended that at least twelve members of the team be capable of responding to a local incident within 1 hour, to an out of area incident within 3 hours, and to an out of state incident within 8 hours. The ERT team is equipped to be self-sufficient for five days without logistical support.

### **CONTACT**

Bruce G. Bailey  
Director  
AmeriCorps National Service  
St. Louis Safety Corps  
1315 Ann Avenue  
St. Louis, MO 63104  
314-772-9002 ext 177  
Fax: 314-772-7109  
[bruce@americorps-stl.org](mailto:bruce@americorps-stl.org)

## **CATHOLIC CHARITIES**

### **SERVICES**

The disaster response services of Catholic Charities USA complement the already established emergency assistance disaster organizations by providing assistance to communities in addressing the crisis and recovery needs of local families. In addition to offering a diversity of services for emergency services whenever possible, Catholic Charities agencies emphasize ongoing and long-term recovery services such as assistance for low income families, counseling programs for children and the elderly, and special counseling for disaster care givers.

### **CONTACT**

#### **National Headquarters**

Mr. Gerald Collins  
1731 King Street, Suite 200  
Alexandria, VA 22314  
703-549-1390 ext. 18  
Fax: 703-549-1656

#### **Missouri**

Barbara Ross, Director  
Diocese of Springfield  
601 S. Jefferson  
Springfield, MO 65806  
417-866-0841  
Fax: 417-866-1140

Office of Social Services  
P.O. Box 417  
Jefferson City, MO 65102  
573-635-9127  
Fax: 573-635-2286  
Catholic Charities - St. Louis  
Child Center of Our Lady  
7900 Natural Bridge Road  
St. Louis, MO 63121

Linda Hansen  
Diocese of Kansas City  
1112 Broadway  
Kansas City, MO 64105  
816-756-1858 Ext. 561  
Fax: 816-756-5022  
Cathleen Kenneby  
816-756-5022 Ext. 0161

Rev. Msgr. Thomas E. Reidy  
Diocese of Springfield  
601 S. Jefferson  
Springfield, MO 65806  
417-866-0841  
Fax: 417-866-1140  
Resource Guy  
Tom Wombsley

Edward Koszykowski  
Catholic Charities – St. Louis  
Child Center of Our Lady  
7900 Natural Bridge Road  
St. Louis, MO 63121  
314-383-0200  
Fax: 314-383-6334

## **CHRISTIAN REFORMED WORLD RELIEF COMMITTEE**

### **SERVICES**

\*On referral from the American Red Cross, Salvation Army, state agencies or community-based organizations: *Cleanup and repair* (catastrophic disasters only)

\*Through Interfaith or other community organizations: *needs assessment, management consultation and staff training, case management, long-term construction and repair of housing.*

### **PERSONNEL**

CRWRC Disaster Response Services (DRS) has consultants and trainers for Interfaith. These individuals supplement and assist the work of Church World Service consultants, who have primary responsibility for assisting Interfaith. CRWRC's consultants offer advice in file and case management as well as organizational structure and fund-raising. DRS also provides volunteer teams for needs assessment, case and file management, and home construction and repair. DRS teams are led by trained volunteer managers and construction supervisors.

### **CONTACTS**

#### **National Headquarters**

Disaster Response Coordinator  
2850 Kalamazoo Ave. SE  
Grand Rapids, Michigan 49560  
Office: 616-224-0738 or 1-800-848-5818  
Fax: 616-224-0806  
Email: [boermanj@cena.org](mailto:boermanj@cena.org)

#### **Iowa**

Bob and Pearl Vos  
4152 East 124th Street South  
Lynnville, IA 50153  
641-594-4323

## **CHURCH OF THE BRETHREN**

### **SERVICES**

The Church of the Brethren has traditionally been known for debris removal and long term rebuilding. Another ministry available to disaster affected communities is the care of children.. Trained personnel are available to establish child-care centers following a major disaster. Guidelines are: responding to human need that results from natural and/or manmade disasters; serve needs of people regardless of race, creed, or economic status but to concentrate on assistance to the poor, the elderly and disabled for longer-term relief and reconstruction; recruit volunteers, skilled and unskilled to meet the needs (physical and spiritual); provide funds for basic support (food and lodging); operate its own projects in areas of Brethren population concentration and be open to cooperation with other agencies; develop and maintain a working relationship with FEMA and other governmental entities; plan operations in reconstruction on the basis that all building materials will be supplied by persons being assisted, but to be open to providing grants; enable those persons who might be unfavorably affected by regulation or policy to explore sources of funds for clean up and/or restoration of damaged or lost property.

### **CONTACTS**

#### **National Headquarters**

Jane Yount

Associate for Disaster Response

Office: 410-635-8730

Helen Stonesifer

Associate for Disaster Child Care

Office: 410-635-8734

Roy Winter, Director

Emergency Response/Service Ministries

PO Box 188

New Windsor, MD 21776

Office: 410-635-8731

Fax: 410-635-8739

Email: [rwinter\\_gb@brethern.org](mailto:rwinter_gb@brethern.org)

#### **Missouri**

James and Pat Dennison

6910 Ollmeda St.

St. Joseph, Missouri 64504

Phone: 816-238-1287

Email: [Tricia37@prodigy.net](mailto:Tricia37@prodigy.net)



## **CHURCH WORLD SERVICE**

The Church World Service (CWS) Emergency Response Program assists disaster survivors through support of local, faith-based, partner organizations. CWS achieves this mission by helping the faith community play its special role in disaster mitigation.

One aspect of this mission is enabling its 36 member communions to collaborate in disaster preparedness, mitigation, response, and recovery. CWS encourages religious organizations to coordinate with others in the faith community so that when disaster strikes, those affected will receive efficiently the most effective assistance.

CWS trains and equips faith-based partners to mobilize resources for survivors of natural and human-caused disaster as requested, through:

- \$ community organizing for disaster recovery
- \$ seed grants organizing for disaster recovery
- \$ pastoral care to support survivors and care-givers in the recover process
- \$ material resources such as blankets, clothing, basic health care supplies, school supplies, and household supplies

CWS volunteer Disaster Consultants are trained to assist faith-based community groups engage not only in disaster response and recovery, but also in the year-around work of planning for and mitigating against disaster impact. This year-around responsibility is carried out in liaison with the inter-religious community, the American Red Cross, State and Federal Emergency Management Agencies, and VOAD

### **NATIONAL OFFICE:**

Linda Reed-Brown  
Church World Service  
Emergency Response Program  
475 Riverside Drive, Suite 700  
New York, NY 10115  
Phone: 212-870-3151  
Fax: 212-870-2236  
Email: [lreedbrown@churchworldservic.org](mailto:lreedbrown@churchworldservic.org)  
Email: [lreedbrown@aol.com](mailto:lreedbrown@aol.com)  
Web: [www.cwserp.org](http://www.cwserp.org)

### **Associate for Disaster Response:**

Tom Davis  
Church World Service (CWS)  
Disaster Response & Recovery Liaison  
37 Arnold Drive  
Augusta Kansas 67010  
Cellphone: 316-841-0229  
Email: [tdavis@churchworldservic.org](mailto:tdavis@churchworldservic.org)  
[www.cserp.org](http://www.cserp.org)

**CIVIL AIR PATROL**  
**MISSOURI WING**  
**SAR/DR CONTACTS**  
**MISSION SUPPORT AUTHORIZATION**

**CONTACTS**

**Missouri Wing Commander**

Colonel Joe Casler  
4309 West Brookview Ct.  
Columbia MO 65203  
Home: 573-445-5400  
Office: Whitman AFB  
660-687-3847  
Email: [joec0730@juno.com](mailto:joec0730@juno.com)

Air Force Rescue Coordination Center (AFRCC)  
Langley AFB, VA 23665  
Toll Free: 1-800-851-3051  
Coml: 804-764-8112  
Fax: 804-764-8128

**Missouri**

HQ, Fifth U.S. Army  
DCSOPS, Contingency Plans Branch  
Building 16, Room 129/130  
Fort Sam Houston, TX 78234-7000  
POC: 471-9309/9320 DSN  
Coml: 210-221-9309/9320  
FAX: 429-8854 DSN  
210-916-8854

Commander, AFNSEP/EP  
Ft. McPherson, GA 30330-5000  
DSN: 572-4342/4343  
1-800-366-0051

**AFTER DUTY HOURS**

SDO/ 471-2955/2099/2401 DSN  
EOC: 210-221-2955/2099-2401 Coml  
471-1123 Fax, DSN  
210-221-1123 Coml

## **CRITICAL INCIDENT STRESS MANAGEMENT**

For assistance with any concern contact your agency's CISD Coordinator, or Regional CISD Team assistance call, Department of Mental Health at 751-2693.

Critical Incident Stress Management can help you and your fellow workers deal with the effects of a critical incident. These events can cause emergency service personnel to experience levels of stress that go well beyond the daily impact of their jobs, and they have the potential to affect other parts of their lives and work. Critical incidents are any events that have a significant emotional power to overwhelm our usual coping mechanisms.

Even when the event is over, you may experience some strong emotional and/or physical reactions. These are normal responses to an abnormal experience. Knowing more about these reactions can help you get through them more easily.

Sometimes the after shocks will appear immediately after the event. At other times they may appear within a few hours or a few days. In some cases, it may be weeks or even months later when these after shocks appear. You should be prepared to recognize and respond to these feelings and reactions whenever they appear.

## **EPISCOPAL CHURCH**

Episcopal Relief and Development was established in 1940 as the official channel through which the Episcopal Church responds to human needs around the world. Grants are awarded for relief, rehabilitation and development.

The guiding principle behind the Fund and its work is to care for the hungry and destitute, to clothe the naked and to welcome the stranger.

The Fund makes grants through the dioceses of the Episcopal Church in partnership with the provinces/dioceses of the Anglican Communion or through the Council of Churches or other ecumenical bodies. Funds are also channeled through Church World Service and through cooperative agencies such as Heifer Project International, CODEL, Oxfam America. etc.

### **CONTACTS**

#### **National Headquarters**

Judy Rose  
The Episcopal Church Center  
815 2nd Avenue  
New York, NY 10017  
212 867-8400  
1-800-334-7626  
Fax: 212-983-6377  
Email: [jrose@er-d.org](mailto:jrose@er-d.org)

#### **Missouri (West)**

The Venerable John H. McCann  
Archdeacon  
Episcopal Diocese of West Missouri  
P O Box 413227  
Kansas City, MO 64141  
816-471-6161  
Fax: 816-471-0379  
Email: [diowestmo@prodigy.net](mailto:diowestmo@prodigy.net)

#### **Missouri (East)**

The Rt. Rev. G. Wayne Smith  
Episcopal Diocese of Missouri  
1210 Locust Street  
St. Louis, MO 63103  
314-231-1220  
**Email:**

# **FEDERAL EMERGENCY MANAGEMENT AGENCY**

## **Individual Assistance Programs**

### **The Disaster Assistance Process**

FEMA and other federal, state, local and volunteer agencies offer disaster assistance in several forms:

**Low-Interest Loans.** Most, but not all, federal assistance is in the form of low interest loans to cover expenses not covered by state or local programs, or private insurance. People who do not qualify for loans may be able to apply for a cash grant.

The Farm Service Agency (FSA) and the Small Business Administration (SBA), offer low interest loans to eligible individuals, farmers and businesses to repair or replace damaged property and personal belongings not covered by insurance.

**Assistance for Individuals and Households.** This program, which may include cash grants of up to \$25,000 per individual or household, includes:

- Housing Assistance
  - Lodging expenses reimbursement (for a hotel or motel)
  - Rental assistance (cash payment for a temporary rental unit or a manufactured home)
  - Home repair cash grant
  - Home replacement cash grant
  - Permanent housing construction in rare circumstances
- Other Needs Assistance
  - Medical, dental, funeral costs
  - Transportation costs
  - Other disaster-related needs

**Veterans Benefits.** The Department of Veterans' Affairs provides death benefits, pensions, insurance settlements and adjustments to home mortgages for veterans.

**Tax Refunds.** The Internal Revenue Service (IRS) allows certain casualty losses to be deducted on Federal income tax returns for the year of the loss or through an immediate amendment to the previous year's return.

**Excise Tax Relief.** Businesses may file claims with the Bureau of Alcohol, Tobacco and Firearms (ATF) for payment of Federal excise taxes paid on alcoholic beverages or tobacco products lost, rendered unmarketable or condemned by a duly authorized official under various circumstances, including where the President has declared a major disaster. [Read more](#), (445 Kb Word Document)

**Unemployment Benefits.** Disaster Unemployment assistance and unemployment insurance benefits may be available through the state unemployment office and supported by the U.S. Department of Labor.

**Crisis Counseling.** The purpose of the crisis counseling program is to help relieve any grieving, stress, or mental health problems caused or aggravated by the disaster or its aftermath. These *short-term* services, provided by FEMA as supplemental funds granted to State and local mental health agencies, *are only available to eligible survivors of Presidentially-declared major disasters*. Those who may require this confidential service should inquire about it while registering for disaster assistance. Or they may contact FEMA's toll-free Helpline number 1-800-621-FEMA (TTY 1-800-462-7585) to find out where these services can be obtained. Crisis counselors are often on-hand at Disaster Recovery Centers (when they are established). Eligible survivors may also learn more about where crisis counseling services are available via the media, and FEMA's Recovery Times newsletters. Crisis counseling services are also offered by the American Red Cross, the Salvation Army, other voluntary agencies, as well as churches and synagogues. Additional mental health information may be found on the U.S. Department of Health and Human Services, Center for Mental Health Services' website, [www.mentalhealth.org](http://www.mentalhealth.org).

**Free Legal Counseling.** The Young Lawyers Division of the American Bar Association, through an agreement with FEMA, provides free legal advice for low-income individuals regarding cases that will not produce a fee (i.e., those cases where attorneys are paid part of the settlement which is awarded by the court). Cases that may generate a fee are turned over to the local lawyer referral service.

Individuals, families and businesses may be eligible for federal assistance if they live, own a business, or work in a county declared a Major Disaster Area, incur sufficient property damage or loss, and, depending on the type of assistance, do not have the insurance or other resources to meet their needs.

To apply for Assistance for Individuals and Households, all you have to do is call the special toll free telephone number, 1-800-621-FEMA (TTY: 1-800-462-7585) and register. Specially trained operators at one of FEMA's National Processing Service Centers will process your application.

**Your rights:** Each Federal agency that provides Federal financial assistance is responsible for investigating complaints of discrimination in the use of its funds. If you believe that you or others protected by Civil Rights laws have been discriminated against in receiving disaster assistance, you may contact one of FEMA's Equal Rights Officers (ERO), who has the job of ensuring equal access to all FEMA disaster programs. The ERO will attempt to resolve your issues. You can read more about your civil rights on the FEMA site.

## **CONTACTS**

Dick Hanjie  
Regional Director  
2323 Grand Blvd. Suite 900  
Kansas City, MO 64108-2670  
816-283-7061  
Fax: 816-283-7582

Bernadette Frerker  
VOLAG Coordinator  
2323 Grand Blvd. Suite 900  
Kansas City, MO 64108-2670  
816-283-7078  
Fax: 816-283-7042

Curt Musgrave  
Director, Response & Recovery Division  
2323 Grand Blvd. Suite 900  
Kansas City, MO 64108-2670  
816-283-7025  
Fax: 816-283-7042

## **LEE'S SUMMIT UNDERWATER RECOVERY UNIT**

### **SERVICES**

Callers may contact the LSURR via its direct phone number (816) 525-9555 24 hours a day. The unit uses an answering/paging service. Calls to the Jackson County Sheriff's Department will also activate the unit (816) 524-4301.

The Unit was formed in 1966 specifically for underwater body recovery. The Unit provides underwater rescue/recovery of property, vehicles, aircraft, humans, animals, and evidence from rivers, lagoons, lakes and ponds. The service is for government agencies and the general public, under any weather conditions, day or night.

No fee is charged for performing these services for law enforcement or fire department agencies. If in doubt about an incident please contact us.

The unit has extensive experience in flood operations and trains monthly to prepare for operations, large or small. Operational radio coordination is available via police and fire mutual aid.

The unit members are professionally trained for Dive Rescue. Unit Specialists are trained in ice rescue, deep water, fast water, evidence collection, and aircraft recovery operations. The unit also offers water safety classes for civic organizations, schools, Public Safety agencies, and corporations.

Coverage areas include statewide Missouri and the adjoining Midwestern states. The team can respond to remote locations for assistance with flood evacuations, evidence, and body recoveries. The Unit is fully insured for professional liability.

### **RESOURCES**

Mobile Cascade system capable of filling Scott air-packs for fires and hazardous material accidents. Two portable generators (4.5KW, 1KW), portable floodlights, two utility trucks, 4 boats (jet, inflatable, and two flatbottom types). Personnel include 16 highly skilled professionals. All vehicles and watercraft have VHF 155 Mhz radios; LSURR is housed in its 2,500 square foot headquarters, if temporary shelter is needed.

Much more information is available via our web page: <http://www.LSUR.org>

### **CONTACTS**

Director  
PO Box 6575  
Lee's Summit, MO 64064-6575  
Phone: (816) 525-9555  
FAX: (816) 525-4048  
E-mail: [director@lsur.org](mailto:director@lsur.org)

MOVOAD Coordinator: John Monson; [303@LSUR.ORG](mailto:303@LSUR.ORG)



## **LUTHERAN DISASTER RESPONSE**

Lutheran Disaster Response is a cooperative effort of two Lutheran Church bodies, The Evangelical Lutheran Church in America and The Lutheran Church-Missouri Synod. The cooperative effort provides for immediate disaster response in both natural and technological disasters and supports preparedness planning through synods, districts, and social ministry organizations.

Disaster planning and response is provided through various social service agencies and through the use of consultants. These assignments are made by the Disaster Coordinator at the national office. All contact should be made through that office.

### **SERVICES**

When a major disaster occurs, response by the board may include the following:

- \*Consultants (resource persons) may be provided who have been trained to assist congregations, regional groups, or agencies in response.
- \*Volunteers are frequently recruited, and their efforts are coordinated to provide a wide range of assistance as may be necessary.
- \*Emergency supplies or emergency funds may be provided.
- \*Pastoral counseling available through congregations, agencies and institutions.
- \*Facilities, expertise, and resources of Lutheran congregations, colleges, service agencies, homes for aged, camps, and so forth are frequently available.

Lutheran Disaster Response provides emergency assistance in disasters, while requests for longer term assistance are considered by individual church bodies.

### **CONTACTS**

#### **National Headquarters**

Mr. Gil Furst, Director  
8765 W. Higgins Rd.  
Chicago, IL 60631  
Phone: 773-380-2822  
Office: Fax: 773-380-2707

#### **Missouri**

Larry Gustafson  
Lutheran Family and Children's Services  
8631 Delmar Blvd.  
St. Louis, MO 63124  
Office: 314-754-2782  
Fax: 314-994-3472  
**Email:** [larryg@lfcs.org](mailto:larryg@lfcs.org)

## **MENNONITE DISASTER SERVICE**

### **SERVICES**

Clean up of homes and properties after natural disaster.

\*Repairs, temporary and permanent, for the elderly and underinsured.

\*Rebuilding and reconstruction for low-income and poverty families and for disadvantaged minorities, widows and the handicapped.

\*Mental health support programs, in cooperation with Mennonite Mental Health Centers and services.

### **RESOURCES**

Volunteer manpower; chain saws; pumps for pumping out flooded basements; high pressure washers.

### **CONTACTS**

#### **National Headquarters**

Mr. Tom Smucker

Executive Coordinator

1018 Main St

Akron, PA 17501-0500

717-859-2210

Fax: 717-859-4910

Email: [TES@mdsbinat.org](mailto:TES@mdsbinat.org)

#### **Carla Hunt**

Personnel/Resource Coordinator

1018 Main St

Akron, PA 17501-0500

717-859-2210

Fax: 717-859-4910

Email: [CJH@mdsbinat.org](mailto:CJH@mdsbinat.org)

General: [MDS@mdsbinat.org](mailto:MDS@mdsbinat.org)

**Note:** Our board members of MO Mennonite Disaster Service are in various parts of the state. If a disaster strikes, our contacts are:

#### **Regional Director/Coordinator**

Paul Unrich

Prairie View

1901 E 1<sup>st</sup> Street #467

Newton, Kansas 67114-5010

Phone: 316-283-2400

FAX: 316-284-6491

Email [phu@fast.pvi.org](mailto:phu@fast.pvi.org)

#### **Missouri**

Irvin Oberholtzer (Chairman)

R.D. #1 Box 211-A

Rutledge, MO 63563

816-883-5704

660-883-5704

Sam Hostettler, Secretary

115 Wildlife Rd

Buffalo, MO 65622

Phone: 417-345-8154

417-848-7570

Dan P. Miller, Treasurer

R.D. #2, Box 200

Seymour, MO 65746

## **MISSOURI FUNERAL DIRECTOR'S ASSOCIATION**

The purpose of the Disaster Response Team is responsibility for aiding in the recovery, identification, notification, filing death certificates, and facilitating means for release of bodies to the next of kin under emergency conditions.

### **RESOURCES**

Hearses; stretchers; generators; four wheel drive vehicles; litters; disaster pouches; items necessary for embalming, personnel.

Members of the organization can be self-sustaining for three (3) days so as not to be a burden on the site.

### **CONTACTS**

#### **National Headquarters**

Thomas Rexrode  
National Foundation for Mortuary Care  
1900 Whittles Wood Road  
Williamsburg, VA 23185  
804-258-4504  
Fax: same

#### **Missouri**

Sherry Anderson, Executive Director  
MO Funeral Directors Association  
P.O. Box 104688  
Jefferson City, MO 65110-4688  
Office: 573 635-1661  
Fax: 573 635-9494  
Page: 573-690-3120  
Email: [mofuneralassn@earthlink.net](mailto:mofuneralassn@earthlink.net)

Vernie Fountain  
Associate Member MO Funeral Directors  
2211 W Norton Road  
Springfield, MO 65803  
Office: 417-833-5130  
Fax: 417-833-6203  
Email: [fnacademy@aol.com](mailto:fnacademy@aol.com)

Dean Snow  
122 W N Main  
Richmond MO 64085-1743  
Office: 816-776-2255  
FAX: 816-776-2254

## **MISSOURI INTERFAITH DISASTER RESPONSE NETWORK**

Disaster response and recovery is an on-going program of the Missouri Office of Creative Ministries and known as the Interfaith Disaster Response Network.

Resources and roles in disaster response and recovery include:

- \*local or nation-wide recruitment of volunteer work teams
- \*coordination and placement of church-related volunteers
- \*provision of material items such as hygiene, household, school, and cleaning supplies, blankets, and others as available
- \*communication network for churches and agencies
- \*financial, casework and technical assistance with unmet needs, long term recovery, and mitigation to reduce future risk
- \*consultation and organizing assistance for local interfaith response groups

The office also works on a year-around basis on disaster education, preparedness and planning, and networking with church denominations, judicatories, and agencies and with secular disaster agencies.

### **CONTACTS**

Missouri Disaster Resource Consultant  
Max Marble, Director  
3009 David Drive  
Columbia, MO 65202  
Office: 573-474-7155  
Fax: 573-474-6898  
Email: [marble@umocm.com](mailto:marble@umocm.com)

## **MISSOURI SEARCH AND RESCUE K-9**

Missouri Search and Rescue K-9 (MOSAR) is a non-profit service organization composed of volunteers dedicated to using specially trained dogs to locate missing persons. MOSAR, operational since 1983, is a member of the National Association for Search and Rescue (NASAR). Each dog team must pass qualifying tests before it is allowed to respond on searches. There is no charge for MOSAR's services.

The dogs are trained to search for lost people in a variety of situations and locations such as wooded areas, in collapsed buildings, nursing home walk aways, drownings, tornadoes, airplane crashes, etc. Handlers must also be certified in First Aid and CPR and receive training in canine first aid, radio communications and survival skills.

Bona fide emergency agencies may contact the MOSAR dispatcher directly on our unit pager, 816-292-1232. MOSAR can not respond to requests from private individuals.

Search is an emergency. Rapid deployment of resources, including canine teams can help give the victim a better chance for survival. There are many canine search and rescue units in the USA on which MOSAR may call for assistance in the event of a major disaster. All units can be self-sustaining for 24-36 hours (food, lodging, etc.)

### **CONTACTS**

Charlene Kidd  
Unit Dispatcher  
2716 SW Arthur Drive  
Lee's Summit MO 64082  
816-524-9492  
816-292-1232, unit pager

Irene Korotev  
1710 NW Saunders Road  
Blue Springs, MO 64015  
Home: 816-228-9097  
Pager: 816-292-4018

## **MISSOURI SOUTHERN BAPTIST CONVENTION**

Assists the churches and associations of the Missouri Baptist Convention and cooperates with other agencies active in the state in providing disaster relief.

### **SERVICES**

- \*Feeding (mobile kitchens)
- \*Communications
- \*Cleanup crews
- \*Reconstruction
- \*Child Care

### **RESOURCES**

Trailer equipped with feeding and communications equipment; truck for carrying food supplies which also can be used for mobile feeding; step van used primarily for supply and as a storage vehicle; personnel to provide these services. Truck and trailer equipped to provide on site child care.

### **CONTACTS**

#### **North American Mission Board**

Mr. Mickey Caison  
4200 North Point Parkway  
Alpharetta, GA 30022-4176  
Office: 770-410-6442  
Fax: 770-410-6014  
Pager: 1-800-329-8799 or 877-630-4469

#### **Missouri**

Gwen Martin  
Missouri Baptist Convention  
400 East High Street  
Jefferson City, MO 65101-3215  
Office: 573-635-7931  
Fax: 573-636-5160

Gwen Martin, Call Out/Ministry Staff  
Phone: 573-635-7931,

#### **Missouri**

Gary Morrow, On-site Coordinator/Director  
Route 4, Box 110  
Marshall, MO 65340  
Home: 660-886-3234  
Office: 660-831-1221 – Disaster Relief  
FAXL – 660-831-1221  
Volunteer Building – 660-886-3243  
Pager – 800-662-1332 #4585  
Cell - 660-815-3235  
Email: [gmorrow@mobabptist.org](mailto:gmorrow@mobabptist.org)

## **PRESBYTERIAN CHURCH USA**

### **SERVICES**

To Aexpress a Christian compassion for people who have been beset by a tragedy and are undergoing hardship and suffering after a natural catastrophe and its political and social disruption.@ Provide support for disaster and refugee programming and relief and disaster organizations at home and abroad. Provide resettlement opportunities for refugees in Presbyterian Churches.

In addition to financial support for relief projects, the Presbyterian Church (USA) supports Domestic Disaster Training for PC (USA) representatives, and provides volunteer work teams during the disaster recovery stage.

Requests for local disaster assistance are made through local Presbyteries and endorsed by the appropriate synod.

### **CONTACTS**

#### **National Headquarters**

Stan Hankins  
100 Witherspoon Street, Rm 3622  
Louisville, KY 40202-1396  
Office: 502 569-5797  
Fax: 502 569-5704  
Email: [stan.hankins@pcusa.org](mailto:stan.hankins@pcusa.org)

#### **Missouri Union Presbytery**

Bruce Berry  
917 H Leslie Blvd.  
Jefferson City, MO 65101-3510  
573 635-9221  
Fax: 573 635-9222  
Email: [bruceb@tranquility.net](mailto:bruceb@tranquility.net)

## **REACT INTERNATIONAL, INC.**

REACT teams are encouraged to become a part of their local disaster preparedness plans. Through a national cooperative understanding with the American Red Cross, many teams do participate through Red Cross Chapters.

Local REACT Teams prepare for disaster response to local community needs. They will train personnel and acquire equipment so as to be most effective in the terms of their own community needs. Through state council organizations, the assistance of neighboring teams may be brought a local disaster situation.

Because CB radio is designed for local communications, there is no limit to the number of REACT teams chartered within any given geographical area. REACT teams accept the responsibility for maintaining a monitor station or system to guard the official CB radio emergency channel.

### **CONTACTS**

#### **REACT International, Inc.**

5210 Auth Road, Suite 403

Suitland, MD 20746-4330

301-316-2900

FAX: 301-316-2903

Website: [www.reactintl.org](http://www.reactintl.org)

### **Missouri**

Missouri State REACT Council  
Lawson Smith (State Council President)

20876 Hampton Drive

Dixon, MO 65459

573-336-2459 (24 hrs.)

Fax: 573-336-8386

Email: [react32@yahoo.com](mailto:react32@yahoo.com)

Website: [www.geocities.com/mtreact](http://www.geocities.com/mtreact)

William E. Miller, Team Chief

Mark Twain REACT, Inc.

Box 502

23870 Rabbit Lane

Waynesville, MO 65583

573-765-5528 (24 hrs.)

[billmillerw258@yahoo.com](mailto:billmillerw258@yahoo.com)



## **COMMUNITY OF CHRIST CHURCH**

### **SERVICES**

The Community of Christ principle services are in community development and emergency assistance. In North America, Community of Christ disaster response is provided through an administrative structure of stewardship commissioners who also act in times of emergency as the disaster coordinator for their jurisdiction. Primary responsibilities are on coordinating Community of Christ response with other churches and relief organizations. This includes the recruitment of volunteers, damage assessments, and communication with Headquarters. A stewardship commissioner is assigned to each jurisdictional level of church organization, congregation, district, region, or stake. The World Church Stewardship Commissioner has overall coordination responsibilities and reports directly to the Presiding Bishopric for recommendations to disaster response.

### **CONTACTS**

#### **World Headquarters**

Kenneth A. Schnell  
Oblation Administrator  
Community of Christ Church  
1001 W. Walnut  
Independence, MO 64050-3562  
816-833-1000 ext. 3073  
Fax: 816-521-3092

#### **Missouri**

Steve Bolie  
Stake Bishop, Lamoni Stake  
531 West Main  
Lamoni, IA 50140  
515-784-3353  
Fax: 515-784-3354

Ray Peter  
S. Central States Region  
909 W. Battlefield Road  
Springfield, MO 65807  
417-886-7537  
Fax: 417-886-7538

Judith C. Edmunds  
Central MO  
106 N. College, P.O. Box 350  
Warrensburg, MO 64093-0350  
816-747-6193  
Fax: 816-747-6195

Larry Childers  
Midlands Mission Center  
600 Broadway, P O Box 430  
Kansas City, MO 64105  
816-221-4450  
Fax: 816-221-1420

Michael W. Carver  
Tri-Stake Mission Center  
500 West Pacific  
Independence, MO 64050-4375  
816-833-4300 ext. 208  
Fax: 816-833-4305

# THE SALVATION ARMY

## SERVICES

The Salvation Army Disaster Services program includes, but is not limited to, the following:

- \*Spiritual counseling, comforting the bereaved, consoling the distressed.
- \*Family counseling and casework.
- \*Registration and identification of victims; missing persons service which locates individuals and answers inquiries from relatives and families outside the disaster area.
- \*Medical assistance
- \*Temporary shelter in Salvation Army facilities.
- \*Mass feeding in Salvation Army institutions or temporary facilities set up for that purpose.
- \*Mobile Feeding - hot meals and/or snacks for victims and emergency workers at the scene of the disaster.
- \*Collection of donated goods for victims according to predetermined needs - food, clothing, furniture, medical supplies, building materials, bedding, utensils, tools.
- \*Distribution of Clothing, bedding, furniture, food and commodities.

## RESOURCES

Facilities for shelters, feeding sites, distribution sites; mobile kitchens, FM communications (mobile and hand held radios); vans and buses; generators; water tank trailer

## CONTACTS

### **Kansas/Western Missouri**

Lt. Col. Theodore Dalberg  
P.O. Box 412577  
Kansas City, MO 64141-2577  
816-756-1455  
Fax: 816-756-1382

Dee Shukert  
3637 Broadway  
Kansas City, MO 64111  
Office: 816 471-4337  
Cell: 816-898-9830  
Pager: 816 840-2404  
Fax: 816 471-5491  
Skypage: 1-800-511-7504  
[dee\\_shukert@usc.salvationarmy.org](mailto:dee_shukert@usc.salvationarmy.org)

Midland Division Missouri  
Major Robert E. Thomson  
P.O. Box 21787  
St. Louis, MO 63109-0787  
314-646-3105  
Fax: 314-646-3203

Vince Wright  
1130 Hampton Ave.  
St. Louis, MO 63139  
Phone: 314 646-3023  
Fax: 314-646-3202  
Garage: 314-771-7366  
1-888-581-5053 Pager nation wide  
Pager: 314 905-1743  
Garage Fax: 314 771-4267  
Cellular phone: 314 550-3303  
[Vince.Wright@USC.salvationarmy.org](mailto:Vince.Wright@USC.salvationarmy.org)

Tom Knox  
1130 Hampton Ave.  
St. Louis, MO 63139  
Phone: 314-646-3020  
Fax : 314-646-3202  
Pager: 888-581-5047  
[Tom\\_Knox@USC.salvationarmy.org](mailto:Tom_Knox@USC.salvationarmy.org)

# AMERICA'S SECOND HARVEST FOOD BANK NETWORK

## ORGANIZATIONAL STRUCTURE

America's Second Harvest Food Bank Network is the nation's largest Charitable, non-governmental food distribution system. Through its nationwide network of 192 food banks and food rescue programs, America's Second Harvest supplies food and other grocery products to nearly 50,000 food pantries, soup kitchens, homeless shelters, and other local charitable agencies that serve the needy. The America's Second Harvest network relies on the support of the food industry, foundations, and individuals to distribute annually nearly one billion pounds of food. America's Second Harvest solicits surplus and donated food and grocery products from food growers, processors, manufacturers, distributors, and retailers to distribute to network food banks across the country. The food banks in turn distribute the food to charitable agencies who in turn prepare and provide food to people in need.

This distribution system enables America's Second Harvest and the network of food banks to act as a conduit for donated food and grocery items to organizations and agencies that provide food to victims of natural disasters. America's Second Harvest's disaster relief efforts include the solicitation, handling, transport, storage, and distribution of food and grocery products. Because the primary mission of the America's Second Harvest food bank network is to respond to the daily disaster of hunger, it is well prepared to respond to the devastation caused by natural disasters.

## CONTACTS

### National Headquarters

Chris Rebstock  
35 E. Wacker  
Chicago, IL 60601  
312-263-2303 ext 110  
Fax: 312-551-5626

### Missouri

Peggy Kirkpatrick  
2101 Vandiver Dr.  
Columbia, MO 65202-1938  
573-474-1020  
Fax: 573-474-9932  
Email: [PeggyK@centralmofoodbank.org](mailto:PeggyK@centralmofoodbank.org)

### **Chris Osterberg \***

Agency Relations Manager  
1811 N. Topping  
Kansas City, MO 64120-1258  
816-231-3173 X138  
Fax: 816-231-7044  
[costerberg@harvesters.org](mailto:costerberg@harvesters.org)

Dorene Johnson  
P.O. Box 809 - 945 S.Kingshighway  
Sikeston, MO 63801-0809  
573-471-1818  
Fax: 573-471-3659  
[djohnson@secondharvest.org](mailto:djohnson@secondharvest.org)

Executive Director  
America's Second Harvest of  
Greater St. Joseph  
915 Douglas  
St. Joseph, MO 64505  
816-364-3663 x206  
Fax: 816-364-6404  
Mobile: 816-351-9234  
Email: [jclark@secondharvest.org](mailto:jclark@secondharvest.org)

Bart Brown, Executive Director \*  
Ozark Food Harvest  
615 N. Glenstone Avenue  
Springfield, MO 65802-2115  
Bus 417-865-3411  
Fax: 417-865-0504  
Email: [bbrown@ccozaarks.org](mailto:bbrown@ccozaarks.org)

Frank Finnegan  
5959 St. Louis Avenue  
St. Louis, MO 63120  
314-423-6100  
FAX: 314-423-1866  
Email: [Ffinnegan@stlfoodbank.org](mailto:Ffinnegan@stlfoodbank.org)

\* Point for Disaster and MOVOAD

## **SOCIETY OF ST. VINCENT DE PAUL**

SVDP is essentially a volunteer person-to-person service for those in need, without regard to color, race, or creed. Some emergency assistance is usually provided by parish conferences. Councils engage in various social services, depending upon local needs and available Vincentian resources. Each council and conference is free to select its own form of specialized social-charitable activity. Many councils operate stores that are similar to those run by The Salvation Army. The stores' merchandise, clothing, household appliances, furniture, can be made available to disaster victims. Warehousing facilities can be used for storing and sorting donated merchandise during the emergency period. Because of the diversity among SVDP councils in their social service and charitable functioning, it is important for the local council to be identified in the pre-disaster planning phases so that its participation will be coordinated with that of other helping groups. Each local SVDP council has been asked to engage in preparedness discussion with the American Red Cross, State VOAD groups, and other key groups on the local level. Regional disaster teams are presently being organized.

### **CONTACTS**

#### **National Headquarters**

Executive Director  
58 Progress Parkway  
St. Louis, MO 63043  
Office: 314 576-3993  
Fax: 314 576-6755  
**Email:** [USAcouncil@svdputa.org](mailto:USAcouncil@svdputa.org)

#### **Society of St. Vincent DePaul** **National Disaster Committee** **Chair Person**

Sam Carocci  
45 Candlewood Lane  
Williamsville NY 14221  
716-688-7163  
Email: [svdpdis@localnet.com](mailto:svdpdis@localnet.com)

#### **Midwest Region Disaster Representative**

Tony Denkinger, MW  
5863 S Windwood Dr  
Johnston, IA 50131  
515-778-5863  
Email: [tdgolf18@mchsi.com](mailto:tdgolf18@mchsi.com)

#### **Midwest Region Trustee/Proxy**

Virginia Klemm, MW  
1426 6<sup>th</sup> St  
Des Moines, IA 50314  
B – 515-282-8327

\* Mail all information and make any contact  
to Executive Director first

# **UNITED METHODIST CHURCH**

## **SERVICES**

UMCOR-S response to natural disasters in the United States will be made in terms of the following priorities:

- \*Persons in need, regardless of race, color, or church affiliation
- \*Needs of persons as determined by the disaster coordinator in consultation with the appropriate unit of the Annual Conference and communicated to UMCOR
- \*United Methodist property, churches, parsonages, or other church buildings

United Methodists have personnel trained in the following:

- \*Pastoral care, including emphasis on children and youth, hosting and management of volunteers for rebuilding, and organizing for long term recovery.
- \*Response may or may not include: distribution of donated supplies, and power washers and generators for cleanup.

## **RESOURCES**

Spiritual Counseling, emotional and spiritual support, physical assistance, facilities and funding.

## **CONTACTS**

### **National Headquarters**

Paul Dirdak  
United Methodist Committee on Relief

100 Maryland Ave. N.E. Suite 330  
Washington D C 20002  
Phone: 202-548-4002  
Fax: 202-544-4116

Tom Hazelwood, Network Manager  
United Methodist Committee on Relief  
100 Maryland Ave. N.E. Suite 330  
Washington D C 20002  
Phone: 202-548-4002  
Fax: 202 548-4116

### **Missouri State Coordinator**

Rev. Max Marble  
Phone: 573-474-7155

**MISSOURI AREA UNITED METHODIST CHURCH  
DISASTER RESPONSE TEAM**

**Gateway Central District**

Mr. Tom Fogarty  
3770 McKelvey Road  
Bridgeton MO 63044  
314 739-0434 #23

Rev. Carol Blackwell  
220 W Jefferson  
Memphis MO 63555  
660 465-8935

**Gateway Regional District**

Rev. Mark Dumas  
P O Box 564  
Union MO 63088  
636 583-3175

**Mid-State District**

Rev. Stephen Smith  
401 Market St.  
Glasgow MO 65254  
660 338-2780

**Heartland Central District**

Rev. Harold Johnson  
6516 Claremont  
Raytown MO 64133  
816 313-0667

**Ozarks North & South District**

Rev. Tom Anderson  
719 E. Rosebrier  
Springfield MO 65807  
417 866-7039

**Heartland North District**

Mr. Kim Loveless  
8114 NW Pleasant Ford  
Kansas City MO 64152  
816 744-5625

**Pony Express District**

Mr. Joe Franks  
28126 Lake Ridge Dr.  
Maryville MO 64468  
660 562 2999

**Heartland South District**

Rev. Robert Carpenter  
P O Box 54  
Lincoln MO 65338  
660 547-2223

**Southeast District**

Rev. Jim Quier  
201 Bill Pope Rd  
East Prairie MO 63845  
B – 573-649-3969  
H – 573-649-3168

**Mark Twain District**

Rev. Eric Anderson  
903 S Davis  
Kirksville MO 63501  
660 665-2331

**Southwest District**

## MOVOAD MEMBERSHIP CANDIDATES APPENDIX

## **MISSOURI AFL-CIO**

The Missouri AFL-CIO (American Federation of Labor and Congress of Industrial Organizations) is a state federation of local labor unions, founded in 1891. Our primary purpose is lobbying the General Assembly for legislation favorable to working families. The federation coordinates the statewide effort to solicit and vie for the election of candidates for state office, who will support worker legislation. Local Central Labor Councils affiliated with the Missouri AFL-CIO carry out the endeavors of the state federation.

In addition, the Missouri AFL-CIO, in cooperation with the United Way of America, provides a Community Services Program. This program conducts educational and training programs and provides continuous information and referral services.

The Missouri AFL-CIO, administers a federal grant through Job Training and Partnership Act (J.T.P.A.). Recently, changed to the Work Force Investment Act (WIA), the Work Connections Program, gives one-on-one assistance to the unemployed or laid-off worker, besides working with state training agencies. Participants learn what resources are available to help them and where they can obtain them.

### **MISSOURI AFL-CIO CONTACTS:**

President

Hugh McVey

Vice President

Nick J. Torpea

Secretary-Treasurer

Herb Johnson

Cheryl Thurston

Director – Dislocated Worker Program

### **STATE FEDERATION**

Missouri AFL-CIO

227 Jefferson Street

Jefferson City, Mo 65101

Office: 573-634-2115

Fax: 573-634-5618

Website: [www.moafICIO.org](http://www.moafICIO.org)



# **THE HUMANE SOCIETY OF THE UNITED STATES**

## **NATIONAL HEADQUARTERS**

### **Director**

63 Inverness Drive East

Englewood, CO 80112

B-800-227-4645

FAX: 303-792-5333

Local units of the Humane Society can be obtained through the office listed above.

## **MIDWEST REGIONAL OFFICE**

Diane P. Webber, Regional Director

Humane Society of the United States

1515 Linden St. - Ste 220

Des Moines, IA 50309

B- 515-283-1393

Fax 515-283-1407

Email: [dwebber@hsus.org](mailto:dwebber@hsus.org)

## **ORGANIZATIONAL STRUCTURE**

The Humane Society of the United States (HSUS) founded in 195X, is quartered in Washington, DC, and maintains field offices in Vermont, New Jersey, Ohio, Florida, Illinois, Iowa, Montana, Texas, California, and Washington. The HSUS is a IRS Code #501 c 3 not -for-profit corporation.

## **DISASTER PROGRAM**

The Humane Society of the United States provides support to thousands of humane organizations, animal-control agencies, officials, educators, media, and the general public through legislative, investigative, educational, and legal activities on behalf of animals.

Within this overall mission, the mission of the HSUS Disaster Services program is

- \$ to promote the safety and well-being of all animal who are or may be adversely affected during a disaster.
- \$ to respond to the needs of those who provide emergency and supportive care to animals during all phases of disaster;
- \$ to promote the inclusion of animal protection actions in all federal, state, and local government disaster mitigation, preparedness, and recovery plans, and those developed by the general public.
- \$ to engage in an ongoing process of pro-active education and mutual awareness of the needs of animals and their owners in disasters; and
- \$ to encourage cooperation among other animal protection organizations veterinary associations, disaster relief agencies, and government officials.

The HSUS's Disaster Services program, is administered at the HSUS's National Headquarters and executed by both headquarters staff and by Regional staff at each of the 10 strategically placed Regional Offices. The Disaster Services Program comprises a comprehensive approach to disaster education and training, mitigation, preparedness, response, and recovery. The HSUS has been actively engaged in animal disaster relief operations since its inception.

The HSUS formalized its long-term relationship with the Federal Emergency Management Agency (FEMA) in 2000 through a memorandum of understanding to use The HSUS's special expertise in animal protection and pre-disaster mitigation information and products to support the Nation in time of natural disasters; as well as to improve the public's understanding of the close relationship between people and their animal and how the concepts of natural disaster preparedness and mitigation, if implemented, can protect them from the impact of disaster.

The HSUS also has a long-time working relationship and statement of understanding with the American Red Cross, recognizing the HSUS as a premier resource for community disaster education and emergency response.

## **LEGAL SERVICES**

### **CONTACTS**

Douglas Kays  
Legal Services of Southern Missouri  
2872 S. Meadowbrook Ave.  
Springfield MO 65807  
417-881-1397  
800-444-4863  
Fax: 417-881-2159

Richard Halliburton  
Legal Aid of Western Missouri  
1125 Grand Boulevard, Ste 1900  
Kansas City, MO 64106  
Office: 816-474-6750  
Fax: 816-474-9751

Diane Taylor  
Legal Services of Eastern Missouri  
4232 Forest Park Blvd.  
St. Louis, MO 63108  
314-534-4200  
800-444-0514  
Fax: 314-534-7551 or 1425

Edward Berg  
Mid-MO Legal Services  
205 East Forest  
Columbia, MO 65203  
573-442-0116  
Fax: 573-875-0173  
800-568-4931 9-11 a.m. M thru F  
EMAIL: [legalaid@mmls.org](mailto:legalaid@mmls.org)

## **MISSOURI CONFERENCE-UNITED CHURCH OF CHRIST**

The Missouri Conference of the United Church of Christ responds to disasters through Church World Service, the Interfaith Disaster Network and other faith based groups and agencies.

### **SERVICES**

Contact with local UCC churches throughout Missouri, Arkansas, and Memphis, TN.; contact with national resources of the United Church of Christ, Church World Service, and other faith groups; participation in providing shelters, feeding centers, pastoral ministry, case managements, etc., in areas where UCC local churches are located.

### **CONTACTS**

Linda Petrucelli  
National Offices  
United Church of Christ  
700 Prospect Ave.  
Cleveland, OH 44115-1100  
(212) 870-2283  
[petrucel@ucc.org](mailto:petrucel@ucc.org) (Internet)  
(212) 932-1236 (fax)

Missouri Conference  
Bryan Crousore, Disaster Response Officer  
Box 19  
Hartsburg, MO 65039  
(573) 657-9414 (office)  
(573) 657-4617 (home)  
[peaceucchartsburg@hotmail.com](mailto:peaceucchartsburg@hotmail.com)

Missouri Conference - UCC  
461 E. Lockwood Ave.  
St. Louis, MO 63119  
(314) 962-8740  
(314) 918-2610  
[gengel@missouriconferenceuss.org](mailto:gengel@missouriconferenceuss.org)

**EX-OFFICIO MEMBERSHIP CANDIDATES APPENDIX**

## **DEPARTMENT OF MENTAL HEALTH**

Department of Mental Health (for additional information see listing under state agencies)

The Department of Mental Health provides client services through its three divisions and the supported community living (SCL) programs as follows:

Division of Comprehensive Psychiatric Services serves 5700 clients in supported community living (SCL). They are monitored by the six SCL programs CPS has 8 facilities B 5 state facilities and 3 children=s facilities - and 25 administrative agents serving specific geographic areas that provide an array of mental health services including evaluation, day treatment, outpatient care, psychiatric rehabilitation, housing, crisis services and hospitalization.

Division of Mental Retardation/Developmental Disabilities (DD) serves 5300 clients in supported community living (SCL). They are monitored b the staff of the 11 Regional Centers; MRDD has 16 facilities: 5 Habilitation Centers, 11 Regional Centers, and approximately 770 community placement providers caring for the 5300 SCL clients.

Division of Alcohol and Drug Abuse plans and funds prevention, treatment, and rehabilitation services through a network of 65 contractors who operate treatment facilities. ADA does not have SCL clients.

Following federally declared disasters, the Department of Mental Health establishes the FEMA Crisis Counseling programs through its network of CPS administrative agents, the Community Mental Health Centers. Those agencies are trained crisis counselors to provide an array of services that enables individuals and communities to cope effectively with the disaster and its impact.

The Department of Mental Health is the key coordinator of mental health services following disasters, but not the sole service provider. Therefore, DMH works closely with the American Red Cross, Critical Incident Stress Debriefing programs, and other providers of disaster mental health services.

Program development and overall coordination responsibilities for the department=s disaster efforts currently resides under the direction of the Disaster Services Coordinator.

Contact:

Janet Conboy  
Department of Mental Health  
1706 E. Elm St.  
Jefferson City, MO 65101  
573-751-8076  
FAX: 573-751-8069

## **INFORMATION ONLY MEMBERS**

Lisa Binckley  
American Red Cross  
431 McCarty  
Jefferson City, MO 65101

Kay Archer  
United Way of St. Louis  
1111 Olive St.  
St. Louis, MO 63101

Kim Callesen  
American Red Cross  
211 West Armour Blvd.  
Kansas City, MO 64111